Data from July-Sept 2015 + Jan - Mar 2016 BOVEY TRACEY & CHUDLEIGH PRACTICE



Weighted data

What this practice does best compared to the national and CCG average

% of patients who say the last nurse they saw or spoke to was good at giving them enough time

% of patients who say the last nurse they saw or spoke to was good at treating them with care and concern

% of patients who had confidence and trust in the last nurse they saw or spoke to

What this practice could improve compared to the national and CCG average

% of patients who with a preferred GP usually get to see or speak to that GP

% of patients who say the last appointment they got was convenient

% of patients who are satisfied with the surgery's opening hours

98%

95%

99%

54%

87%