

Riverside and Tower House PPG

AGENDA

Date: Monday 8 th November 2021	Time: 10.30am	Venue: Zoom
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Item:	Subject:	Action:
1.	Welcome & Apologies <ul style="list-style-type: none"> Attendees to introduce themselves Zoom Ground Rules – All muted, please ‘raise hand’ if wanting to speak. 	
2.	Agree and sign notes of meeting on 26 th July	All
3.	Guest Speaker Dr Andrew Turnbull PPG Rep for Research - Presentation on NHS Research and PPI role	
4.	Matters arising: <ul style="list-style-type: none"> Review action points from previous meeting BB in consultation with Web developers to move NHS Choices button to more prominent position within the website 	
5.	Practice Update <ul style="list-style-type: none"> GP Recruitment Update (3 new salaried GP’s settling in well) – BB Practice reaction to NHS England/CCG requirement to increase ration between telephone triage and face-to-face appointments – BB/BWA Coronavirus vaccination program update - BB Practice Covid-19 policies - BB PCN Update – BB Flu Update- BB 	
6.	Standing item: Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged. <ul style="list-style-type: none"> Practice Website - awareness to conform to accessibility requirement – Ray Street Covid Boosters – Text messaging reminders – Ray Street Practitioner figures (full time and part time GP’s) – Ray Street Continuity of care research– Ray Street Carer Champion – Tony Bartlett 	

7.	<p>Standing item: Review any patient feedback about the services delivered by the practice.</p> <ul style="list-style-type: none"> • Friends and Family Test – Currently suspended • Suggestion Box – No reviews • NHS Choices – No reviews 	
8.	<p>Standing item: Feedback from Patient Participation Locality Forum</p> <ul style="list-style-type: none"> - Sally to feedback from last meeting 	
9.	<p>Standing item: Current list size and growth from last meeting?</p> <ul style="list-style-type: none"> - BB to share 	
10.	<p>Any Other Business</p> <ul style="list-style-type: none"> - Propose moving meetings to alternate Tuesdays and Wednesdays to meet Practice needs - BB 	
11.	<p>Dates of next meeting:</p> <ul style="list-style-type: none"> - Core Group Meeting – February 2022 - AGM – March 2022 - Open Meeting – April 2022 	