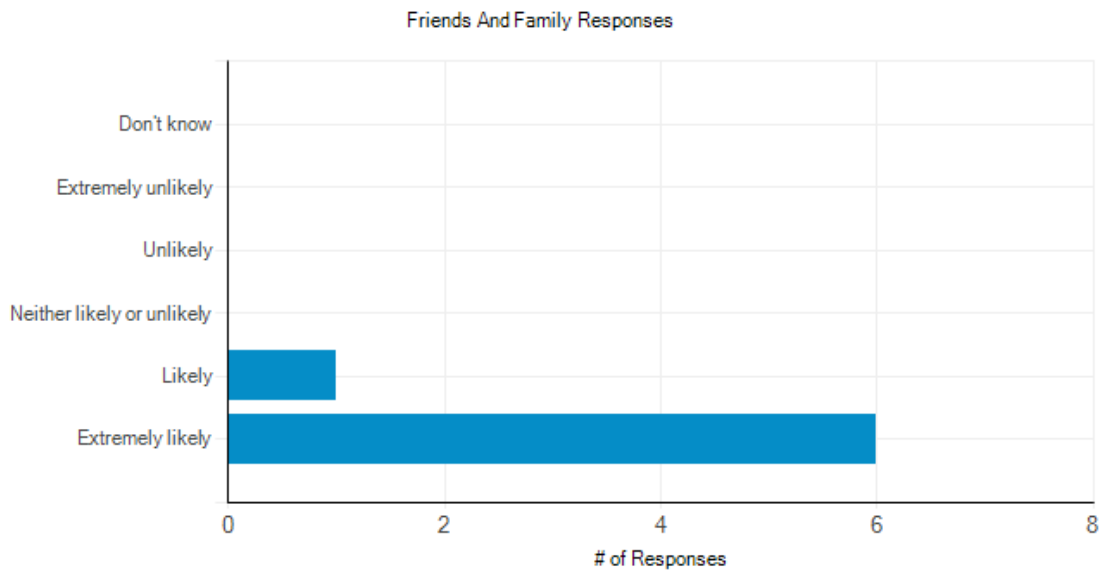


## Friends and Family Test Results – February 2019 The Bovey Tracey and Chudleigh Practice



### **Comments**

#### Response #1:

WOW even open in the snow. Just had first class diabetic advice! Recommended

#### Response #2:

I can always get to speak to or see a doctor if needed. The doctors are friendly and professional. The only downside is the receptionists who are not the friendliest bunch and often ignore people for ages whilst tapping away at their computers.

#### Response #3:

As I have got older, I have been aware of various "extra" skin "marks" which I was concerned could be cancerous or pre- cancerous. I spoke to the doctor at the practice who referred me without delay to a specialist in Exeter. The specialist was able to reassure me that the lesions were fairly common for my age and put my mind at rest. Great service!

#### Response #4:

Dr Williams has booked me a voice therapy assessment less than 2 weeks I'm so impressed / happy. Regards

#### Response #5:

Good service

#### Response #6:

Very helpful booking when I had been given the wrong doctor and helped me make an

appointment with the doctor I wanted. Dr Oxenham was very helpful and very good knowledge of my background.

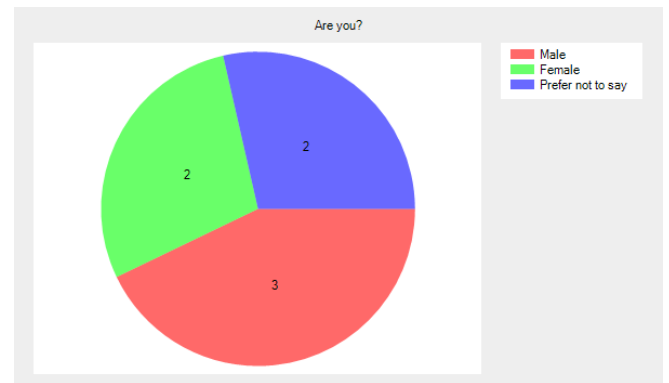
Response #7:

We are fortunate to have approachable and considerate doctors and nurses. We don't have to travel elsewhere for blood tests, physiotherapy or diabetic eye tests!

**To ensure that the feedback we receive represents our practice population, please provide the following details.**

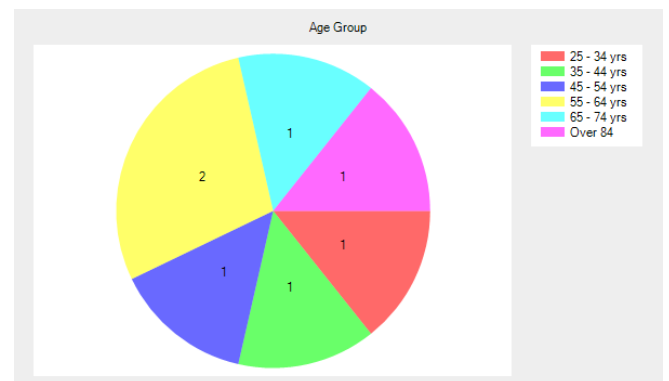
Are you?

- Male - **3** (42.9%).
- Female - **2** (28.6%).
- Prefer not to say - **2** (28.6%).
- No response - **0** (0.0%).



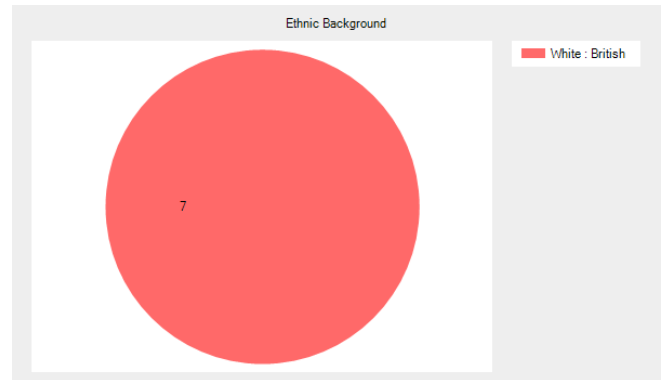
Age Group

- Under 16 - **0** (0.0%).
- 17 - 24 yrs - **0** (0.0%).
- 25 - 34 yrs - **1** (14.3%).
- 35 - 44 yrs - **1** (14.3%).
- 45 - 54 yrs - **1** (14.3%).
- 55 - 64 yrs - **2** (28.6%).
- 65 - 74 yrs - **1** (14.3%).
- 75 - 84 yrs - **0** (0.0%).
- Over 84 - **1** (14.3%).
- No response - **0** (0.0%).



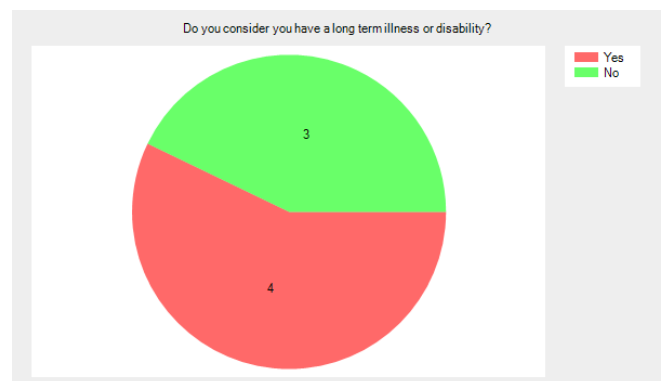
## Ethnic Background

- White : British - **7** (100.0%).
- White : Irish - **0** (0.0%).
- Mixed : White & Black Caribbean - **0** (0.0%).
- Mixed : White & Black African - **0** (0.0%).
- Mixed : White & Asian - **0** (0.0%).
- Asian or British Asian : Indian - **0** (0.0%).
- Asian or British Asian : Pakistani - **0** (0.0%).
- Asian or British Asian : Bangladeshi - **0** (0.0%).
- Black or Black British : Caribbean - **0** (0.0%).
- Black or Black British : African - **0** (0.0%).
- Other : Chinese - **0** (0.0%).
- Other : Other Ethnic Group - **0** (0.0%).
- No response - **0** (0.0%).



## Do you consider you have a long term illness or disability?

- Yes - **4** (57.1%).
- No - **3** (42.9%).
- Do not wish to disclose - **0** (0.0%).
- No response - **0** (0.0%).



## Which surgery do you usually attend?

- Riverside, Bovey Tracey - **2** (28.6%).
- Tower House, Chudleigh - **5** (71.4%).
- No response - **0** (0.0%).

