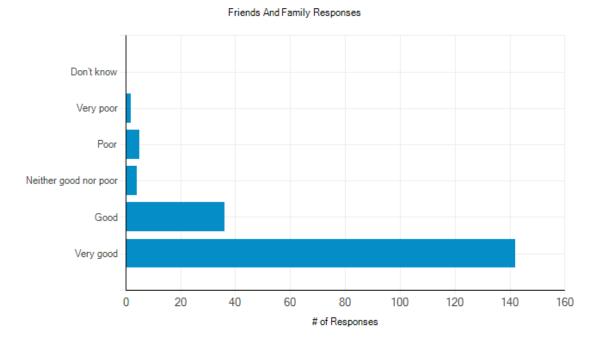
# The Bovey Tracey & Chudleigh Practice

# Friends & Family Survey Results

### Month: April 2025

Please see our Friends & Family Survey results for this month below, with 94% of patients rating us as good or very good.



Below are a few of the comments received: -

#### Response:

In and out for blood test before my appointment time! Great nurse - drew blood first attempt (usually takes at least 3) and nor even a puncture mark. She deserves top marks. ③

<u>Response:</u> New to the surgery

<u>Response:</u> Very friendly nurse, appointment was on time and very quickly dealt with

<u>Response:</u> The Nurse was very friendly. Was seen promptly and all very efficient.

<u>Response:</u> Quick and efficient

<u>Response:</u> Would have been excellent but such a long wait for an appointment Response:

Very easy to access surgery, parking next door. Very easy check in procedure and seen on time. Very pleasant efficient member of practice staff for appointment.

<u>Response:</u> The staff are always friendly and helpful

<u>Response:</u> Appointment was very good, very informative about my Asthma, and the Nurse was excellent, thank you very much

<u>Response:</u> On time with appointment, listened to everything I said

<u>Response:</u> The appointment was very well ran but found it was done in too much of hurry

<u>Response:</u> Waiting time delayed.

#### Response:

Saw Nurse Carol and she was professional, friendly and very knowledgeable. She totally put me at my ease.

Response: First class. Rapid response and very friendly

<u>Response:</u> Practice always lovely and clean, comfortable and everyone is very friendly

<u>Response:</u> Carol was very helpful, kind, and informative. She helped me to understand how to take better care of my asthma.

<u>Response:</u> Very fast referral, tests and test results

Response:

I was unable to register my arrival as the interface did not recognise my details. Apart from that everything was first class and I left feeling reassured. Thank you.

#### Response:

Receptionist very friendly and efficient in making appointment. Nurse was on time and informative regarding my vaccination.

Response:

Very friendly nurse, appointment was on time and very quickly dealt with