

Riverside and Tower House PPG

AGENDA

Date:
Monday August 17th 2020

Time:
10.30am

Venue:
Virtual – Via Zoom

Item:	Subject:	Action:
1.	Welcome & Apologies	
2.	Agree and sign notes of meeting on	All
3.	Matters arising: Review action points from previous meeting	
4.	Practice Update - Update on recruitment to PCN Social Prescribing & Pharmacist teams – AJC - GP Maternity cover update – BB - Installation of lift – BB - Coronavirus 'update' & open discussion/ Q&A – AJC/BB - Flu campaign update - AJC	
5.	Standing item: Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged. Proportion of appointments F2F & comparison to 'normal' – Tony Bartlett	
6.	Standing item: Review any patient feedback about the services delivered by the practice. - Friends and Family Test – 39 Total Responses (23 V. Likely, 11 Likely, 4 Neither, 1 Unlikely) - Suggestion Box – No new responses - NHS Choices – No new responses	
7.	Standing item: Feedback from Patient Participation Locality Forum Meetings paused due to Covid-19	

8.	Increase in patient numbers since last meeting:	
9.	Any Other Business?	
10.	Dates of next meeting:	