

Riverside and Tower House PPG

AGENDA

Date: Tuesday 16 th August 2022	Time: 10:30am – 12.30pm	Venue: Tower House Surgery
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Item:	Subject:	Action:
1.	Welcome & Apologies	
2.	Agree and sign minutes of last CORE Group meeting on 26 th April 2022	All
3.	Matters arising: <ul style="list-style-type: none"> Review action points from previous meeting 	
4.	Guest Speaker – 10:45am – 11:15am <ul style="list-style-type: none"> Social Prescriber – Andrea 	
5.	Practice Update: <ul style="list-style-type: none"> Breakdown of appointment capacity New rota progress update Nurse room upgrades Expanding clinical space Solar panels and electric charging 	
6.	Standing item: Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged. <ul style="list-style-type: none"> HRT and prostate support (Sally) Improving balance of demographics of the PPG (Sally) Pros and cons of seeing allocated GP each time (Sally) Referrals to opticians (Sally) Surgery based pharmacists (Sally) Future of video consultations through Skype, Teams, Zoom & Whatsapp (Tony) Concerns re: Bovey pharmacies (Sally) Loss of NHS Dentistry – (Alana) NHS App (Tony) 	

7.	<p>Standing item: Review any patient feedback about the services delivered by the practice.</p> <ul style="list-style-type: none"> • Friends and Family Test - Jade to report at meeting • Suggestion Box – Nil since last meeting • NHS Choices – Nil since last meeting 	
8.	<p>Standing item: Feedback from Patient Participation Locality Forum - Sally</p>	
9.	<p>Standing item: Current list size and growth from last meeting? Previous meeting (26.04.22) - 14,777 As of (13.07.22) – 14,750</p>	
10.	<p>Standing item: Feedback from PPG sub-group on improving patient feedback</p>	
11.	<p>Any Other Business</p>	
12.	<p>Dates of next meeting:</p> <p>Core Group Meeting: Tuesday 15th November 10:30am at Riverside Surgery</p>	