

Bovey Tracey & Chudleigh Practice - Data from 2017 GP Patient Survey

83% find it easy to get through to this surgery by phone

91% find the receptionists at this surgery helpful

60% usually get to see or speak to their preferred GP

85% were able to get an appointment to see or speak to someone the last time they tried

86% say the last appointment they got was convenient

78% describe their experience making an appointment was good

72% usually wait 15minutes or less after their appointment time to be seen

64% feel they don't normally have to wait too long to be seen

92% say the last GP they saw or spoke to was good at giving them enough time

93% say the last GP they saw or spoke to was good at listening to them

88% say the last GP they saw or spoke to was good at explain tests and treatments

87% say the last GP they saw or spoke to was good at involving them in decision about their care

90% say the last GP they saw or spoke to was good at treating them with care and concern

99% had confidence and trust in the last GP they saw or spoke to

91% say the last nurse they saw or spoke to was good at giving them enough time

88% say the last nurse they saw or spoke to was good at listening to them

82% say the last nurse they saw or spoke to was good at explaining tests and treatments

82% say the last nurse they saw or spoke to was good at involving them in decisions about their care

89% say the last nurse they saw or spoke to was good at treating them with care and concern

93% had confidence and trust in the last nurse they saw or spoke to

72% are satisfied with the surgery's opening hours

86% describe their overall experience of this surgery as good

84% would recommend this surgery to someone new to the area