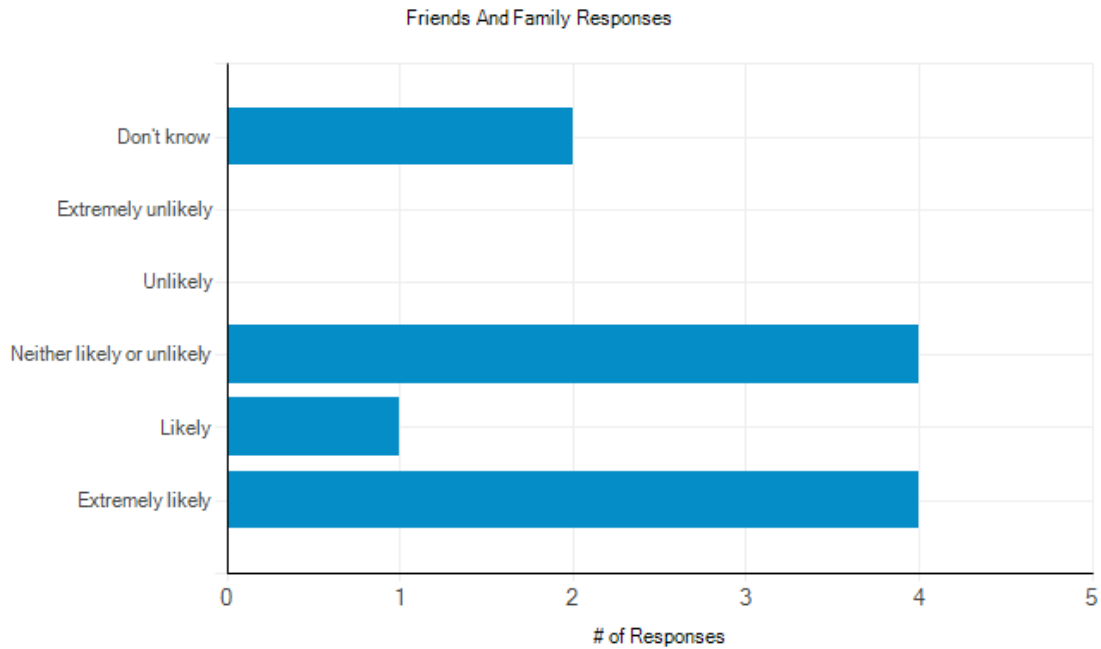


Friends and Family Test Results – April 2021
The Bovey Tracey and Chudleigh Practice



Comments

Response #1:

The difficulty in actually getting a GP appointment

Response #2:

Always experienced a prompt service from the surgery staff.

Response #3:

I don't have any family in Bovey, I live alone.

Response #4:

As I have only just joined the practice, I have no opinion yet

Response #5:

only recently joined this practice

Response #6:

Like Dr Hughes

Response #7:

I believe that some doctors, and all of the nurses, that I have encountered are absolutely fantastic. There are some GPs that I have found less than reassuring and one member of the reception team that I find rude and unhelpful.

Response #8:

Have not visited GP for a while so don't think it applies

Response #9:

Always receive a great service

Response #10:

The doctors are always very helpful, kind and reassuring

Response #11:

Customer care extremely good