Friends and Family Test Results – January 2019
The Bovey Tracey and Chudleigh Practice

Friends And Family Responses

Response	# of Responses
Don't know	0
Extremely unlikely	0
Unlikely	0
Neither likely or unlikely	0
Likely	1
Extremely likely	5
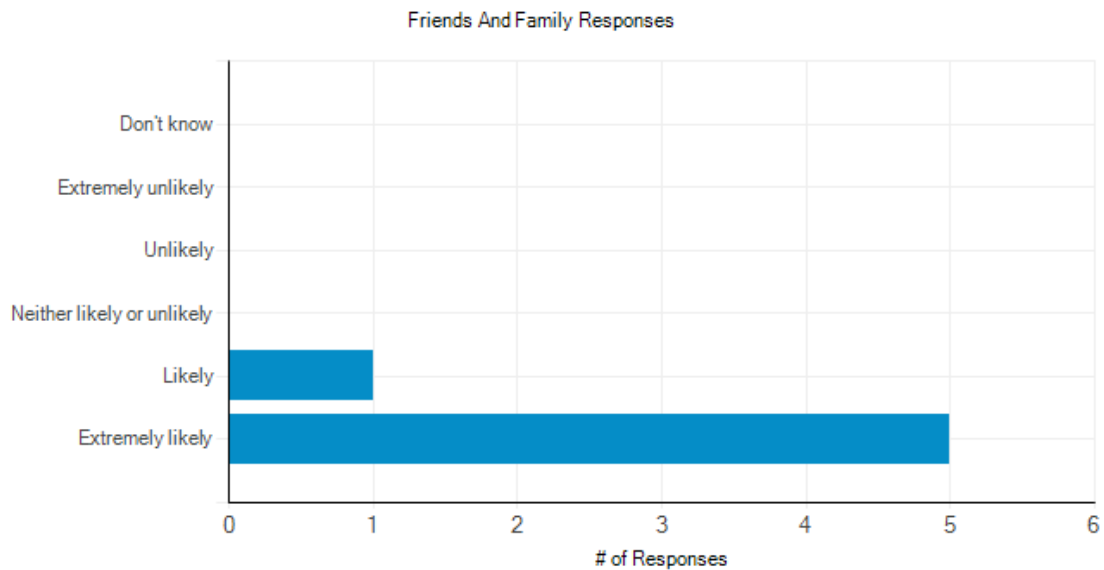
# of Responses

Comments received:

Response #1:
Efficiency of doctor in moving things along so quickly in order to diagnose my potential condition.

Response #2:
INR nurses very good No feedback from doctor after x-rays

Response #3:
Just phoned with 3 requests.. All 3 were dealt with swiftly and professionally

Response #4:
The Doctor listens to what you have to say. Considers the options and explains the possible outcomes. He does not push pills, and is very reassuring.
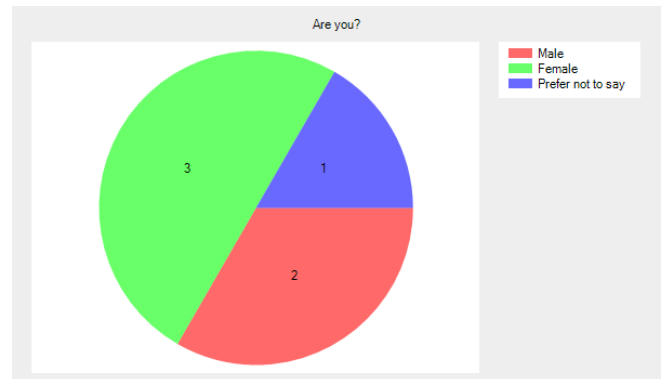
Response #5:
Friendly and smiley staff Excellent all round service from doctors to receptionists

To ensure that the feedback we receive represents our practice population, please provide the following details.
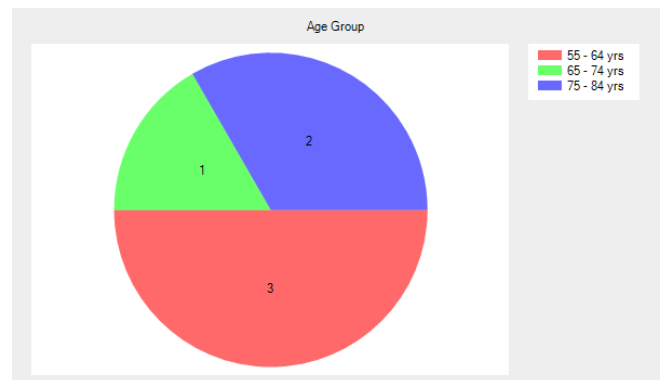
Are you?

- Male - **2** *(33.3%)*.
- Female - **3** *(50.0%)*.
- Prefer not to say - **1** *(16.7%)*.
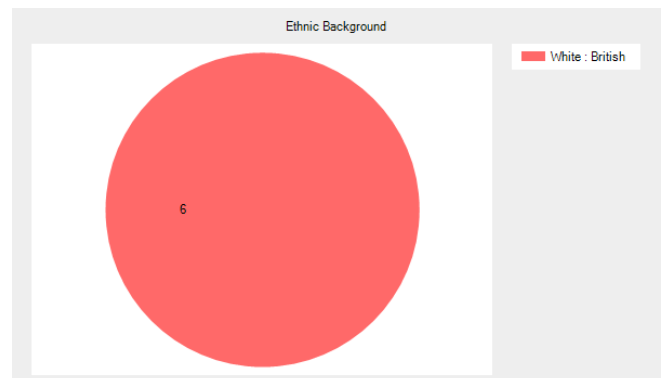- No response - **0** *(0.0%)*.

Age Group

- Under 16 - **0** *(0.0%)*.
- 17 - 24 yrs - **0** *(0.0%)*.
- 25 - 34 yrs - **0** *(0.0%)*.
- 35 - 44 yrs - **0** *(0.0%)*.
- 45 - 54 yrs - **0** *(0.0%)*.
- 55 - 64 yrs - **3** *(50.0%)*.
- 65 - 74 yrs - **1** *(16.7%)*.
- 75 - 84 yrs - **2** *(33.3%)*.
- Over 84 - **0** *(0.0%)*.
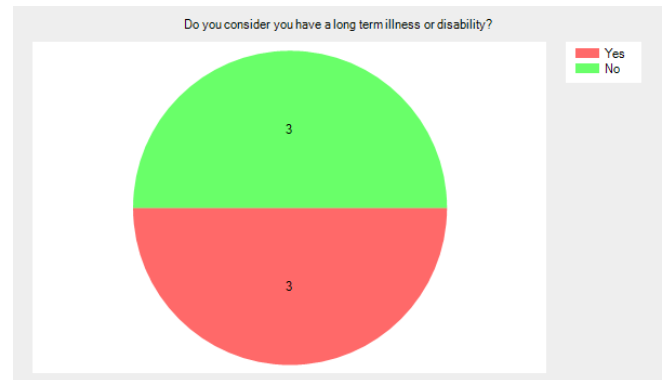- No response - **0** *(0.0%)*.

Ethnic Background

- White : British - **6** *(100.0%)*.
- White : Irish - **0** *(0.0%)*.
- Mixed : White & Black Caribbean - **0** *(0.0%)*.
- Mixed : White & Black African - **0** *(0.0%)*.
- Mixed : White & Asian - **0** *(0.0%)*.
- Asian or British Asian : Indian - **0** *(0.0%)*.
- Asian or British Asian : Pakistani - **0** *(0.0%)*.
- Asian or British Asian : Bangladeshi - **0** *(0.0%)*.

- Black or Black British : Caribbean - **0** *(0.0%)*.
- Black or Black British : African - **0** *(0.0%)*.
- Other : Chinese - **0** *(0.0%)*.
- Other : Other Ethnic Group - **0** *(0.0%)*.
- No response - **0** *(0.0%)*.

Do you consider you have a long term illness or disability?
- Yes - **3** *(50.0%)*.
- No - **3** *(50.0%)*.
- Do not wish to disclose - **0** *(0.0%)*.
- No response - **0** *(0.0%)*.

Which surgery do you usually attend?
- Riverside, Bovey Tracey - **3** *(50.0%)*.
- Tower House, Chudleigh - **3** *(50.0%)*.
- No response - **0** *(0.0%)*.