

Riverside and Tower House PPG

AGENDA

Date: Thursday 28 th June 2018	Time: 2.15pm	Venue: Riverside surgery, Bovey Tracey
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Item:	Subject:	Action:
1.	Welcome & Apologies	MB
2.	Agree and sign notes of meeting on 14 th May 2018	All
3.	<p>Matters arising:</p> <ul style="list-style-type: none"> • Automatic Doors • Extended (Improved) access • Health Navigation • eConsult 	
4.	<p>Standing item: Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged.</p> <ul style="list-style-type: none"> • Medication review dates • Multi blood tests 	
5.	<p>Standing item: Review any patient feedback about the services delivered by the practice.</p> <ul style="list-style-type: none"> • Friends and Family Test • Suggestion Box • NHS Choices 	
6.	<p>Standing item: Feedback from Patient Participation Locality Forum on 14th June 2018</p>	
7.	Facebook Update	

8.	NHS England – core hours assurance & lunchtime closing	
9.	Terms of Reference & GDPR Proposed amendment to 2.14: <i>C.PPG membership will be recorded in the medical record by read code. (XaYOf-Patient participation group member and XaYjC - Membership of patient participation group ended) in accordance with GDPR.</i>	
10.	Improving Practice Questionnaire Follow Up	
11.	Dementia Friendly Practice <ul style="list-style-type: none"> Practice visit 	
12.	Dates of next meeting: Tuesday 25th September at 10.30am at Riverside Surgery	