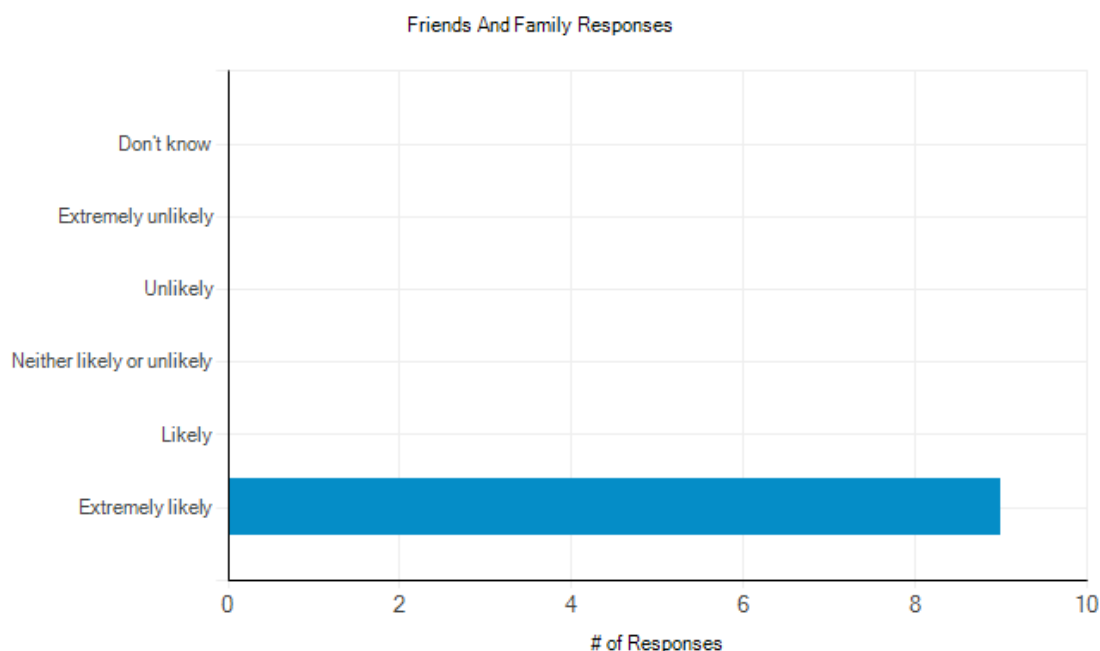


## Friends and Family Test Results – February 2021

### The Bovey Tracey and Chudleigh Practice



## Comments

### Response #1:

My email enquiry was promptly responded to and my GP phoned me a couple of hours later. He asked me to come to the surgery then if I could. After examining me, he prescribed some medication and enabled me to get this treatment that afternoon from the neighbouring pharmacy. I was very grateful as the problem was quite minor and I would have waited but he sorted it straightaway I feel very well cared for as does my husband who's experience has been similar.

### Response #2:

The service has always been very good. Reception ladies very approachable and friendly. Nurses and Doctors who I have seen have always been very friendly and you feel at ease.

### Response #3:

All staff very courteous and friendly. Made to feel at ease.

### Response #4:

Very helpful very efficient

Response #5:

Kind a compassionate staff

Response #6:

Efficient, friendly, safe environment. Clinically helpful advice at the same time

Response #7:

I cannot praise the Practice highly enough for the care given to my husband and myself when he was so seriously ill.

Response #8:

Always had good and attentive care. Thank you.

Response #9:

Good service