Riverside and Tower House PPG					
AGENDA					
Date:	Time:	Venue:			
Thursday 21 st February 2019	2.15pm	Tower House Surgery,			
		Chudleigh			

Item:	Subject:	Action:
1.	Welcome Apologies - Sally Titchener, Jane Mather	PT
2.	Agree and sign notes of meeting on	All
3.	Speaker: Jonathan Hanbury, The Ness Centre (Dementia Specialist Centre)	
4.	Matters arising from notes:	
5.	Standing item: Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged. • PPG link member with main hospitals	
6.	Standing item: Review any patient feedback about the services delivered by the practice. • Friends and Family Test • Suggestion Box • NHS Choices	
7.	Standing item: Feedback from Patient Participation Locality Forum	
8.	Hearing Loop	
9.	Younger patients & the PPG Core Group to feedback thoughts on: https://www.england.nhs.uk/participation/get-involved/how/forums/nhs-youth-forum/	

10.	Dates of next meeting:	