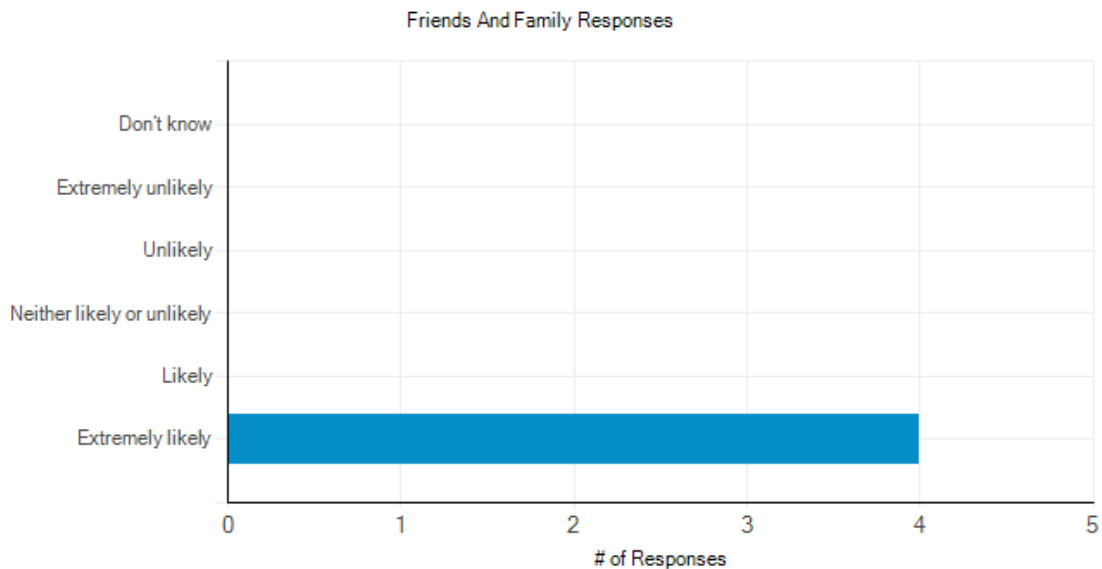


Friends and Family Test Results – April 2017  
The Bovey Tracey and Chudleigh Practice



**Comments received:**

**Response #1:**

Kindness. Willingness to help.

**Response #2:**

I phoned @ Noon yesterday re being Dizzy& asked for advice I was offed Dr Oxen... before 2PM (Wow). He Rung me before 90mins (in lunch Hour). Gave me some exercisers sizes from a website. It was Benign but would pos take a couple of weeks. He said 2 phone back in 2 days' time if he wanted me 2 do the procedure himself. I felt very reassured.

**Response #3:**

Prompt initial response at reception. Always helpful. Good, prompt, appropriate service.

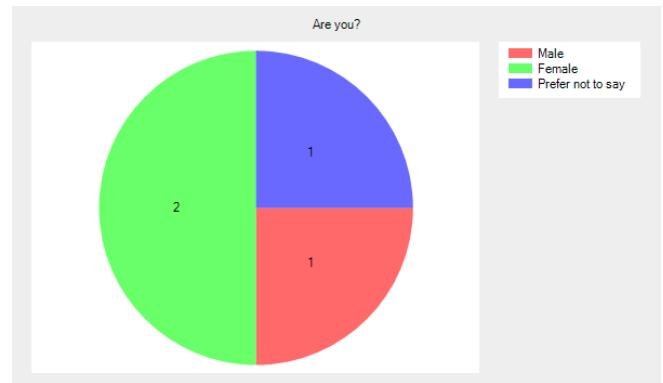
**Response #4:**

Found the Doctors, Nurses and staff always very helpful and friendly

**To ensure that the feedback we receive represents our practice population,  
please provide the following details.**

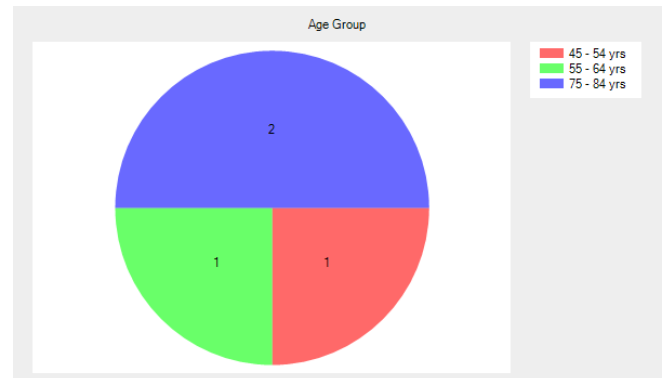
## Are you?

- Male - **1** (25.0%).
- Female - **2** (50.0%).
- Prefer not to say - **1** (25.0%).
- No response - **0** (0.0%).



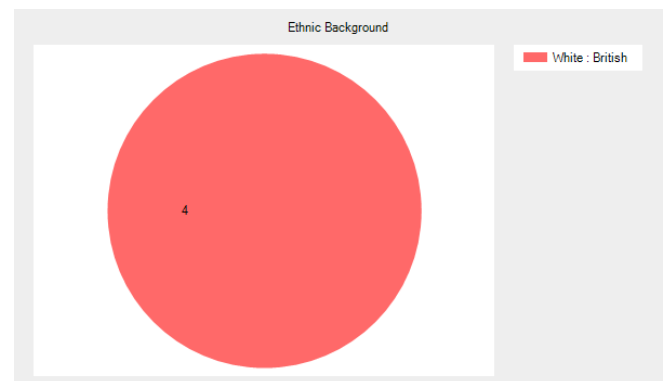
## Age Group

- Under 16 - **0** (0.0%).
- 17 - 24 yrs - **0** (0.0%).
- 25 - 34 yrs - **0** (0.0%).
- 35 - 44 yrs - **0** (0.0%).
- 45 - 54 yrs - **1** (25.0%).
- 55 - 64 yrs - **1** (25.0%).
- 65 - 74 yrs - **0** (0.0%).
- 75 - 84 yrs - **2** (50.0%).
- Over 84 - **0** (0.0%).
- No response - **0** (0.0%).



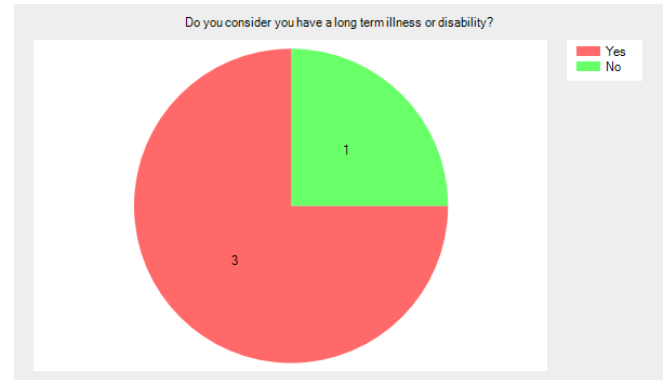
## Ethnic Background

- White : British - **4** (100.0%).
- White : Irish - **0** (0.0%).
- Mixed : White & Black Caribbean - **0** (0.0%).
- Mixed : White & Black African - **0** (0.0%).
- Mixed : White & Asian - **0** (0.0%).
- Asian or British Asian : Indian - **0** (0.0%).
- Asian or British Asian : Pakistani - **0** (0.0%).
- Asian or British Asian : Bangladeshi - **0** (0.0%).
- Black or Black British : Caribbean - **0** (0.0%).
- Black or Black British : African - **0** (0.0%).
- Other : Chinese - **0** (0.0%).
- Other : Other Ethnic Group - **0** (0.0%).
- No response - **0** (0.0%).



### Do you consider you have a long term illness or disability?

- Yes - **3** (75.0%).
- No - **1** (25.0%).
- Do not wish to disclose - **0** (0.0%).
- No response - **0** (0.0%).



### Which surgery do you usually attend?

- Riverside, Bovey Tracey - **2** (50.0%).
- Tower House, Chudleigh - **2** (50.0%).
- No response - **0** (0.0%).

