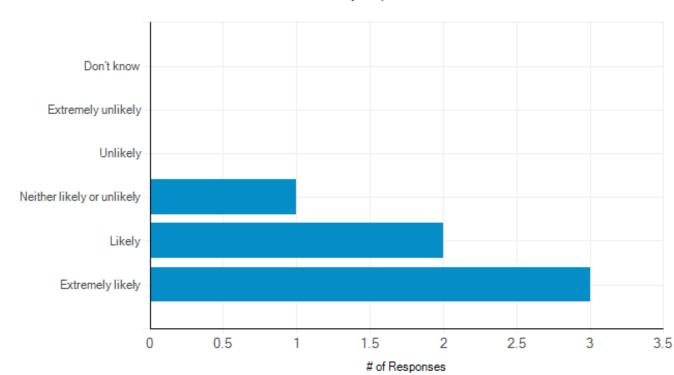
# Friends and Family Test Results – September 2020 The Bovey Tracey and Chudleigh Practice





#### Comments

#### Response #1:

During the last few weeks, I have had to have telephone consultations, real consultations and blood tests. Being vulnerable I was quite worried coming to the surgery but everything has been so well organised that it is a real credit to you all. The service now seems to be much better than before the pandemic. I also came to the flu clinic last Saturday. I had visions of queuing up in the rain with many non-distancing patients but, again, everything was so well organised - I didn't have to wait, barely saw any other patients and managed to get right through the building without having to touch any surfaces. Well done to everyone involved.

### Response #2:

Dr Rolf was very helpful. Thank you to all the team in these challenging times.

## Response #3:

I have been able to either talk to a doctor or see one when needed

#### Response #4:

This is the only surgery in Bovey Tracey so really the only option!

## Response #5:

Friendly, approachable staff. I find the doctors to be caring.

# Response #6:

There are already too many patients at the practice, it takes a month to get an appointment.