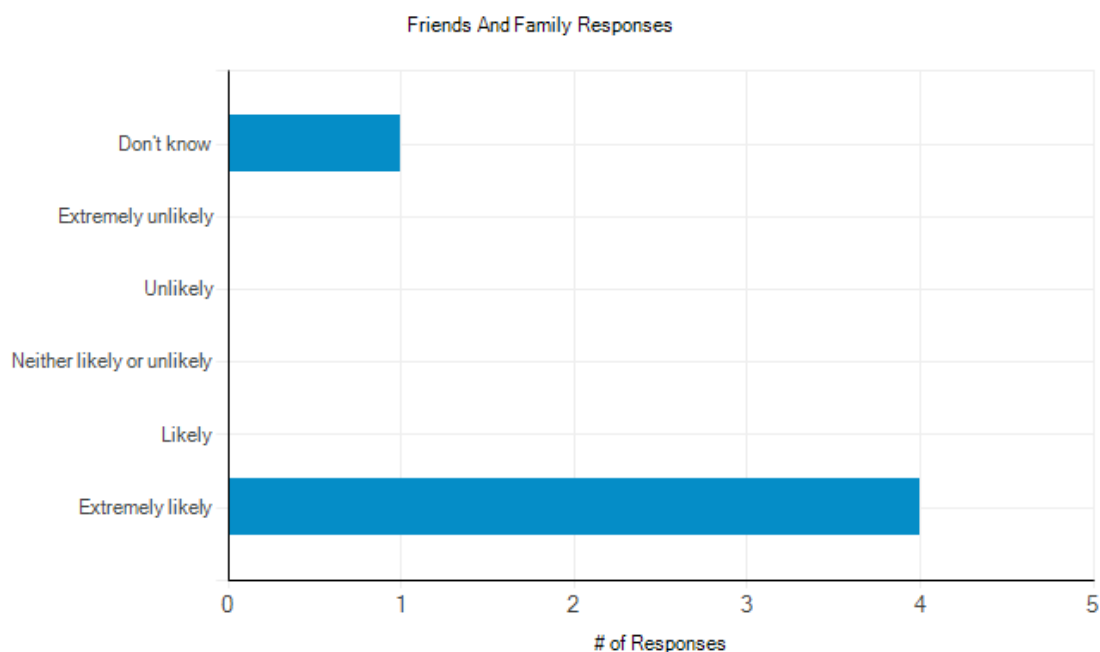


Friends and Family Test Results – February 2022

The Bovey Tracey and Chudleigh Practice



Comments

Response #1:

Always a great service and quick.

Response #2:

I am always treated courteously and efficiently; my problem is properly assessed, and I am given the appropriate treatment. It is time that the mobile texting system differentiated between a face-to-face appointment and a telephone call.

Response #3:

Good service.

Response #4:

Usually possible to get a same-day emergency appointment when needed
A good range of specialist knowledge amongst the practicing GPs.
Excellent nursing support Friendly and helpful admin staff.

Response #5:

I have not seen the GP for some considerable time. I have however visited the Practice Nurse on 2 occasions recently and have had a couple of calls from her (although on the last one I was not available, and I have not had a follow up calls). She was excellent.