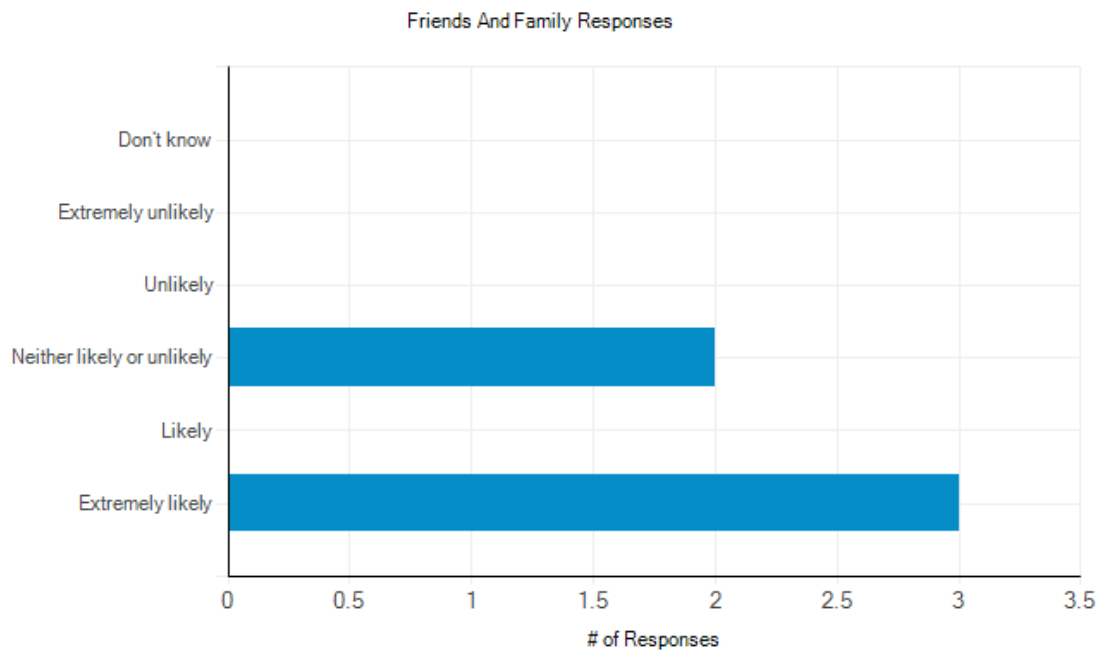


## Friends and Family Test Results – May 2022

### The Bovey Tracey and Chudleigh Practice



## Comments

### Response #1:

My family and I have had excellent service from Riverside Surgery over the last few years. Luckily, we don't need to frequent the doctors very often. However, whenever I need to speak to you about the children for urgent matters, I am always phoned back extremely promptly by the duty doc and offered appointments quickly if needed. I am amazed at how quickly e-consults are responded to. My husband was able to book an appointment for exertional chest pain immediately, had bloods and ECG all in one sitting. Everyone we speak to has been polite and efficient. I can't praise you all enough. Many thanks for all your hard work.

### Response #2:

I came in for my Pertussis vaccine this morning. I am very (pathetically) needle phobic, and I just have to feedback how excellent the nurse was. She was kind and put me at ease and then did the injection so quickly that I barely felt it. She was so fantastic, thank you so much you are a star.

### Response #3:

Have not had or been able to get face to face appointment.

Response #4:

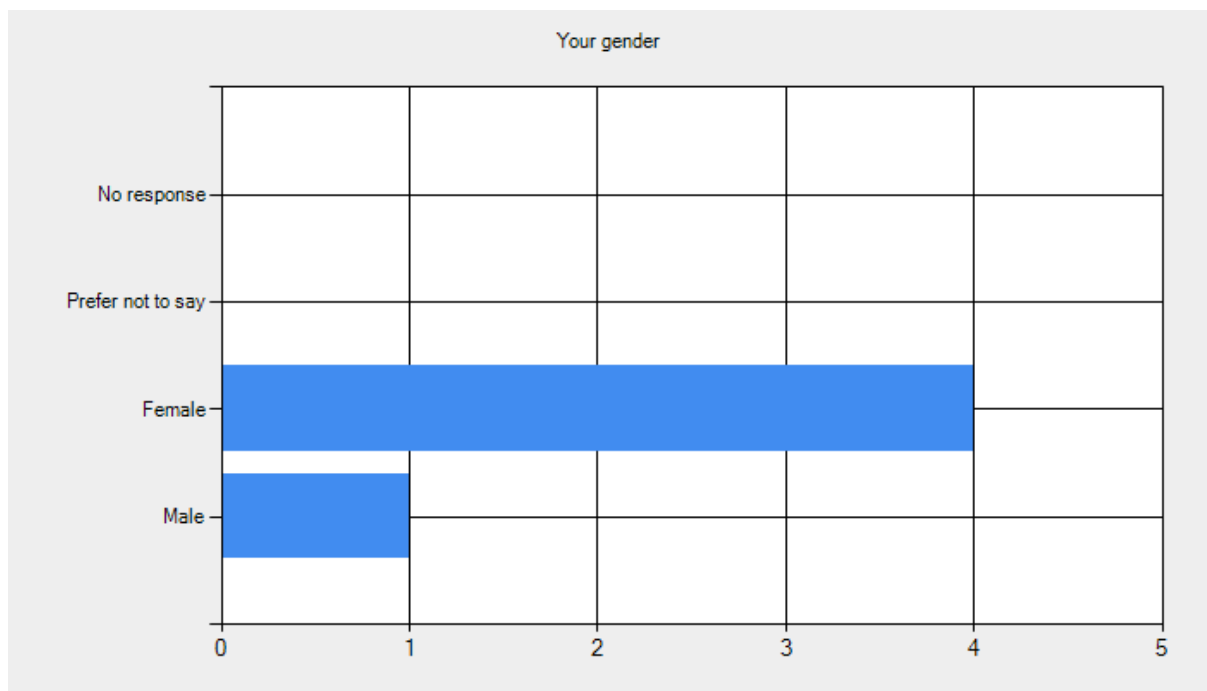
Cannot get face to face appointment.

Response #5:

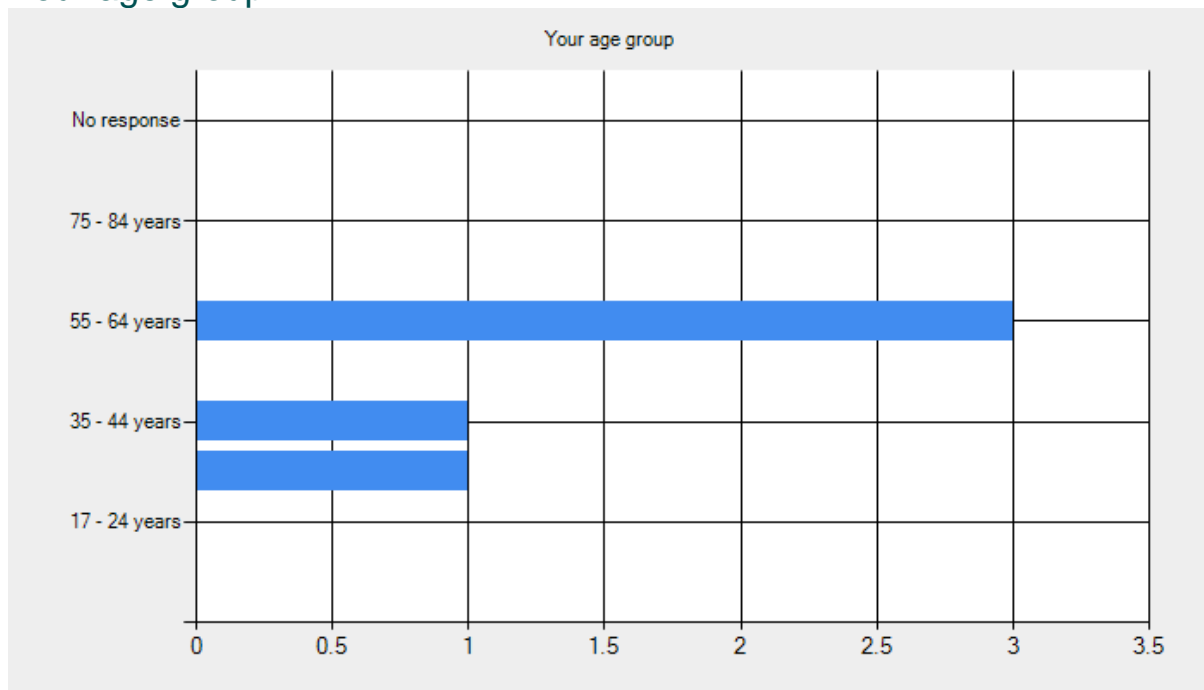
Did not have to wait long and very efficient, considerate service.

To ensure that the feedback we receive represents our practice population, please provide the following details.

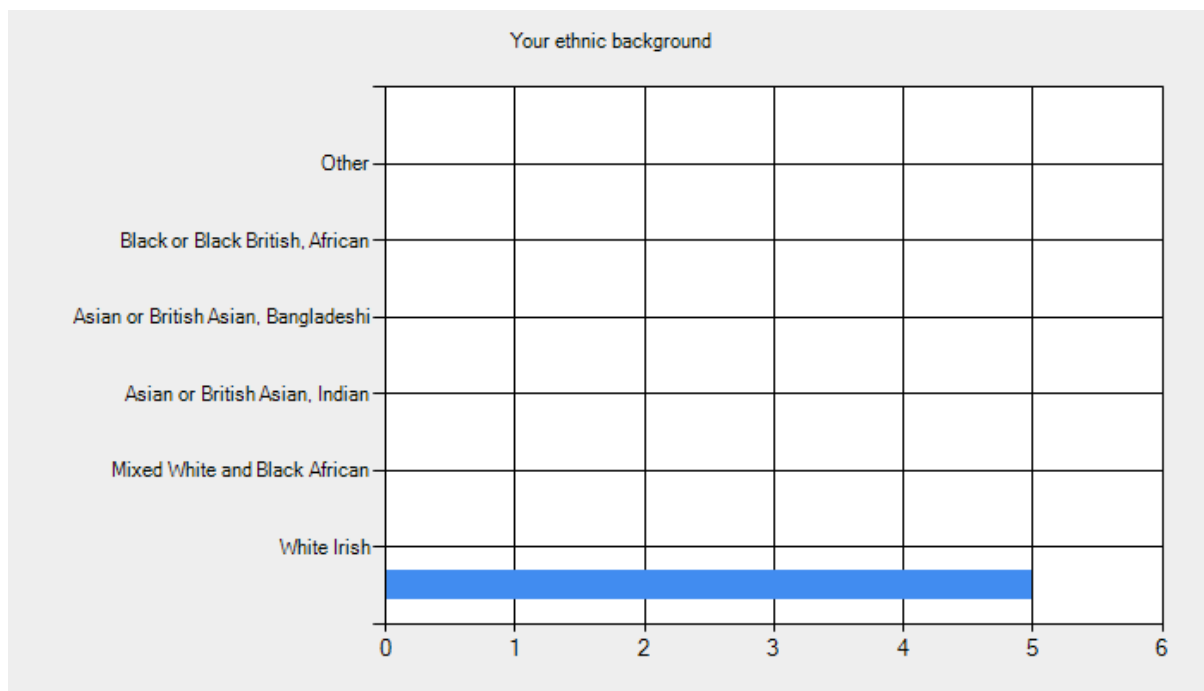
Your gender



## Your age group



## Your ethnic background



Do you consider yourself to have a long-term illness or disability?



Are you the:

