

Riverside and Tower House PPG

AGENDA

Date: Thursday 19 th September 2019	Time: 10.30am	Venue: Riverside Surgery, Bovey Tracey
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Item:	Subject:	Action:
1.	Welcome & Apologies	
2.	Agree and sign notes of meeting on 11 th June 2019	All
3.	Matters arising: <ul style="list-style-type: none"> • Stair Lift at Riverside • Hearing Loop • Diabetic Retinal Screening 	
4.	Practice Update	Dr Vasquez/Amanda
5.	Standing item: Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged. <ul style="list-style-type: none"> • Chudleigh and Bovey Tracey Youth Club • X-ray appointments 	
6.	Standing item: Review any patient feedback about the services delivered by the practice. <ul style="list-style-type: none"> • Friends and Family Test • Suggestion Box • NHS Choices 	
7.	Standing item: Feedback from Patient Participation Locality Forum and Devon wide PPG Forum event on 12 th June 2019	Sally & Ray
8.	Return of Community Equipment https://www.millbrook-healthcare.co.uk/useful-stuff/service-users/equipment-return/	Jane Mather

9.	National Patient Survey Results 2019 https://www.gp-patient.co.uk/	
10.	Flu Campaign 2019-20	
11.	National media coverage re half-day closing	
12.	Any Other Business	
13.	Dates of next meeting:	