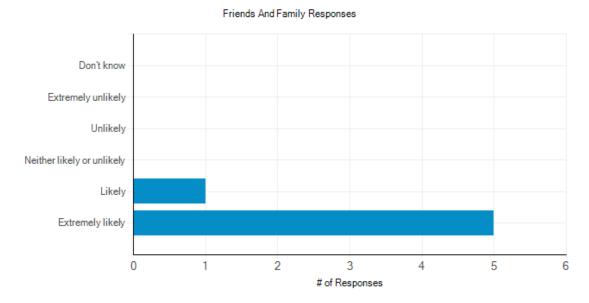
# Friends and Family Test Results – January 2019 The Bovey Tracey and Chudleigh Practice



### **Comments received:**

### Response #1:

Efficiency of doctor in moving things along so quickly in order to diagnose my potential condition.

### Response #2:

INR nurses very good No feedback from doctor after x-rays

### Response #3:

Just phoned with 3 requests.. All 3 were dealt with swiftly and professionally

#### Response #4:

The Doctor listens to what you have to say. Considers the options and explains the possible outcomes. He does not push pills, and is very reassuring.

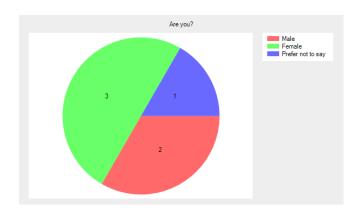
### Response #5:

Friendly and smiley staff Excellent all round service from doctors to receptionists

# To ensure that the feedback we receive represents our practice population, please provide the following details.

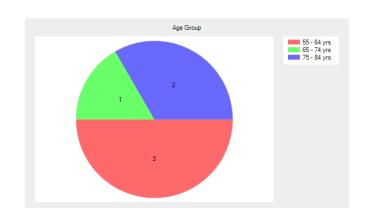
### Are you?

- Male 2 (33.3%).
- Female 3 (50.0%).
- Prefer not to say 1 (16.7%).
- No response **0** (0.0%).



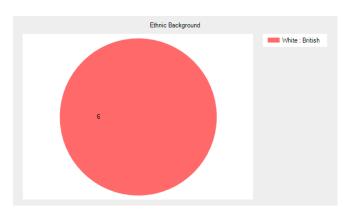
## **Age Group**

- Under 16 **0** (0.0%).
- 17 24 yrs **0** (0.0%).
- 25 34 yrs **0** (0.0%).
- 35 44 yrs **0** (0.0%).
- 45 54 yrs **0** (0.0%).
- 55 64 yrs **3** (50.0%).
- 65 74 yrs 1 (16.7%).
- 75 84 yrs **2** (33.3%).
- Over 84 **0** (0.0%).
- No response 0 (0.0%).



### **Ethnic Background**

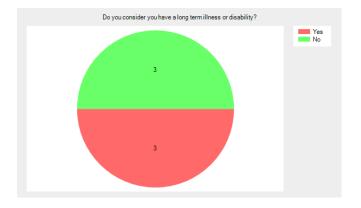
- White: British 6 (100.0%).
- White: Irish **0** (0.0%).
- Mixed: White & Black Caribbean -0 (0.0%).
- Mixed: White & Black African 0 (0.0%).
- Mixed: White & Asian 0 (0.0%).
- Asian or British Asian : Indian -0 (0.0%).
- Asian or British Asian : Pakistani **0** (0.0%).
- Asian or British Asian : Bangladeshi **0** (0.0%).



- Black or Black British: Caribbean 0 (0.0%).
- Black or Black British: African 0 (0.0%).
- Other: Chinese 0 (0.0%).
- Other: Other Ethnic Group 0 (0.0%).
- No response 0 (0.0%).

# Do you consider you have a long term illness or disability?

- Yes 3 (50.0%).
- No **3** (50.0%).
- Do not wish to disclose **0** (0.0%).
- No response **0** (0.0%).



## Which surgery do you usually attend?

- Riverside, Bovey Tracey 3 (50.0%).
- Tower House, Chudleigh 3 (50.0%).
- No response **0** (0.0%).

