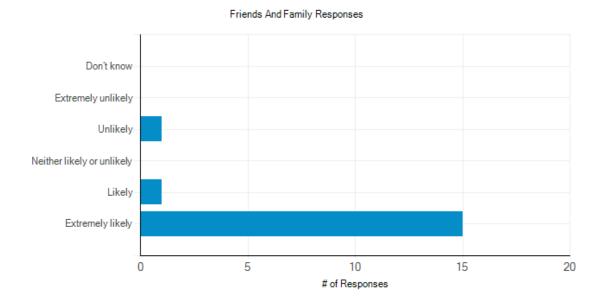
Friends and Family Test Results – January 2020 The Bovey Tracey and Chudleigh Practice



Comments

Response #1: Friendly Folk

<u>Response #2:</u> Extremely competent treatment, helpful and considerate.

<u>Response #3:</u> Always receive the best service from all staff

<u>Response #4:</u> Very happy with Dr Keeler, lovely GP and very helpful

<u>Response #5:</u> I think Dr Graham is very thorough.

<u>Response #6:</u> The Doctors are brilliant, kind and very supportive.

Response #7: Saw Dr Keeler on 29.1.20 - lovely Doctor

Response #8: Excellent Service Response #9: Excellent Practice.

Response #10:

Receptionist I spoke with wasn't at all helpful and seemed very uninterested in actually giving me an appointment.

Response #11:

Friendliness from front desk and they appreciate privacy. My registered Doctor is very professional and explains things clearly.

Response #12:

Always good service from GP's, especially if needing to be seen on the same day. Fast and efficient. GP's are always very approachable and friendly, a recent good experience with mental health talking to Dr Russell, always difficult to talk about but felt very listened to.

Response #13: Efficient and friendly service

Response #14:

Very happy indeed that I am listened to and actions are explained, appropriately and promptly. Sorting out some long standing previously unresolved issues.

<u>Response #15:</u> Always helpful and reasonably efficient