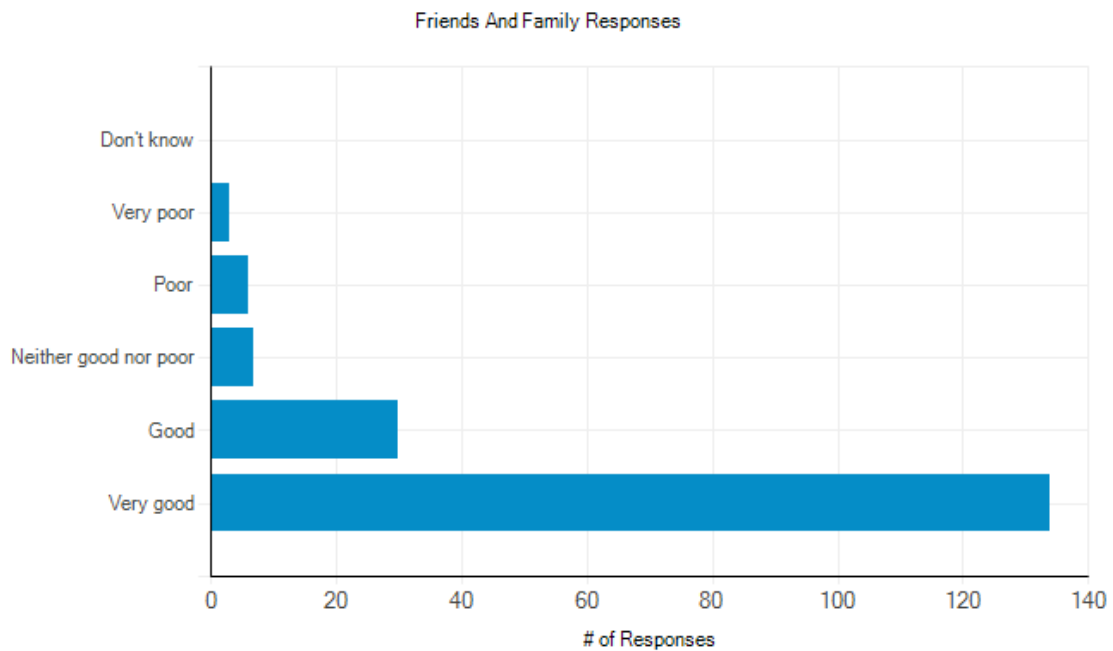


## The Bovey Tracey & Chudleigh Practice

### Friends & Family Survey Results

Month: March 2024

Please see our Friends & Family Survey results for this month below, with 92% of patients rating us as good or very good.



Below are a few of the comments received: -

Response #1:

Rachel is a true professional being so knowledgeable and comfortable in her old-school, hands on approach. 100%

Response #2:

On time appointment Very quick in and out Friendly and skillful nurse

Response #3:

A.very helpful nurse

Response #4:

No complaints

Response #5:

Stop smoking service is very good

Response #6:

I felt listened to, which was a welcome relief as there are some outstanding issues, waiting on response from practice manager.

Response #7:

Dr Oxenham worked with me to find a solution that worked rather than telling me what i needed.

Response #8:

Visiting the area for a few days, left medication at home in Wales and required two days supply until my return. Problem dealt with by a very pleasant receptionist and gp.

Response #9:

Kind, flexible and informative Doctor

Response #10:

Excellent practice of good privacy when seeing the nurse

Response #11:

The appointment was exactly on time, and the nurse was friendly and efficient

Response #12:

I am a cancer patient and hve to visit the surgery weekly for regular blood tests. The nurses r all so friendly and caring.

Response #13:

Friendly understanding and quick service.

Response #14:

Excellent and nurse Sarah was great

Response #15:

On time, polite, professional

Response #16:

Very prompt service and excellent staff

Response #17:

I had 2/3 appointments on the same day with varying outcomes 1 NHS check (MOT) which could not be completed because of an administration error with the booking 2 a second nurses appointment with the practice nurse which was very successful 3 a Doctors appointment triggered by the NHS appointment which was very successful.