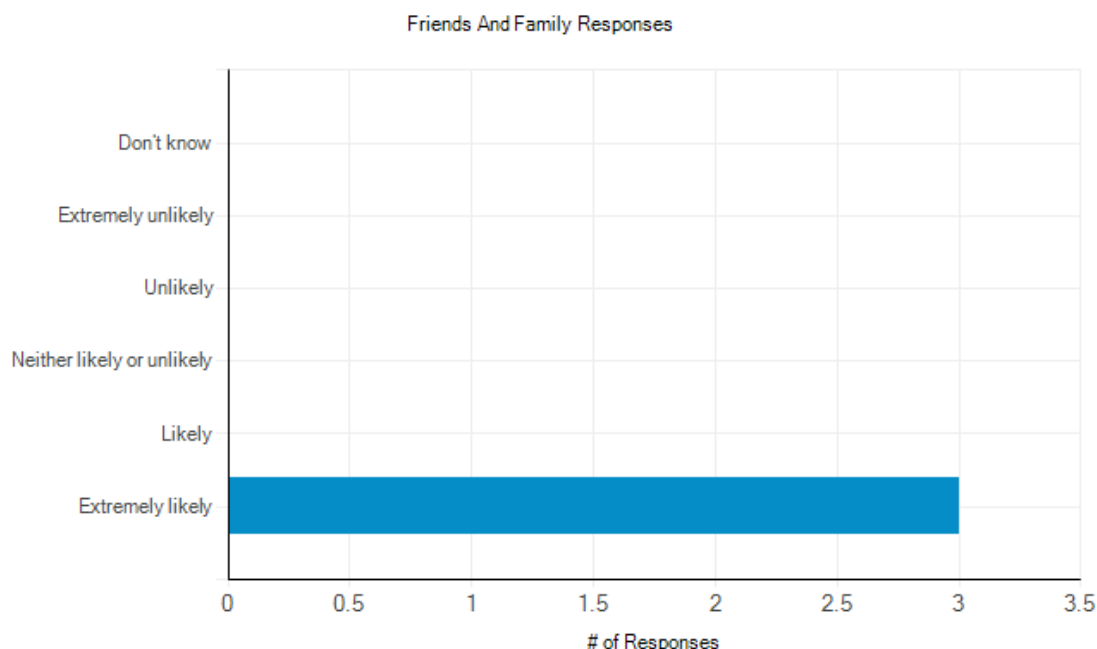


Friends and Family Test Results – January 2023

The Bovey Tracey and Chudleigh Practice



Comments

Response #1:

I was recently ill and had cause to contact the GP surgery on the 29th December 2022 at 8.30am. When speaking with the receptionist I asked if it was possible to speak to a GP via consultation and outlined my symptoms. Within 15 mins I received a call from the GP and following that conversation I was offered a face-to-face appointment over at the Bovey Tracey practice at 9.20am. From that appointment I was sent straight to the Acute Medical Unit at Torbay Hospital and after further tests was diagnosed with pneumonia. I can't fault the GP practice for the speed of how fast everything occurred. It was really appreciated so 'thank you'.

Response #2:

Very considerate informative

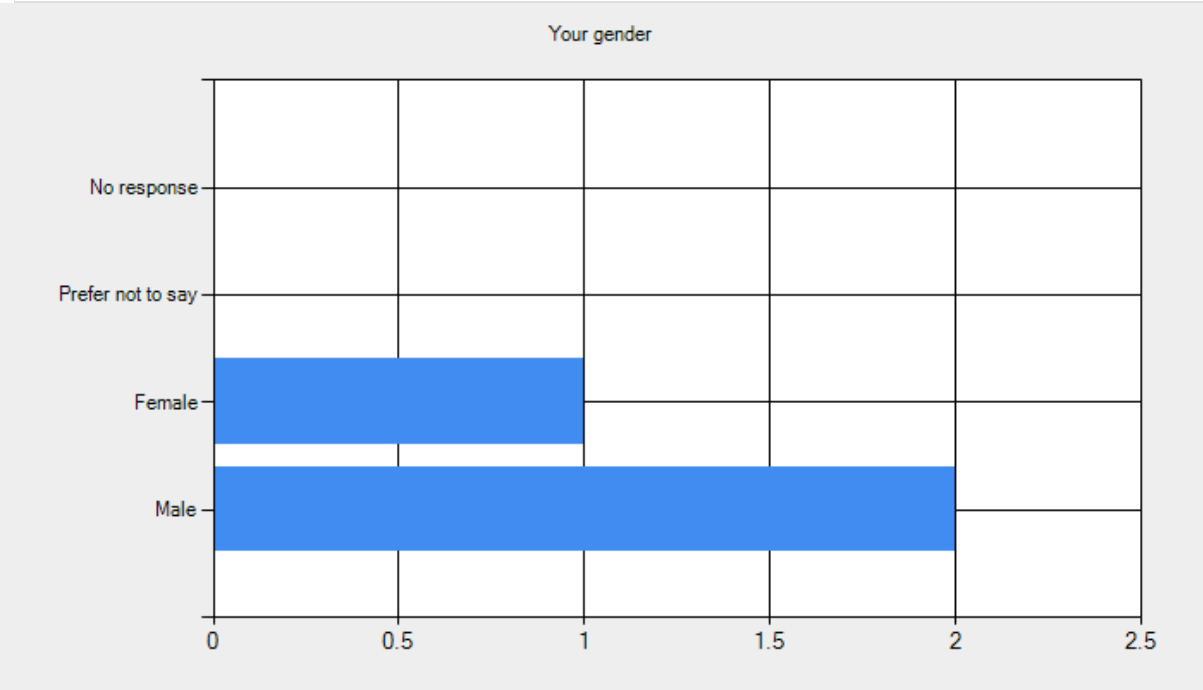
Response #3:

It was explained to me why a further course of antibiotics would probably not help my symptoms. I was listened to and given what I thought was helpful advice sent away with blood pressure monitoring to complete which has now been completed and submitted.

To ensure that the feedback we receive represents our practice population, please provide the following details.

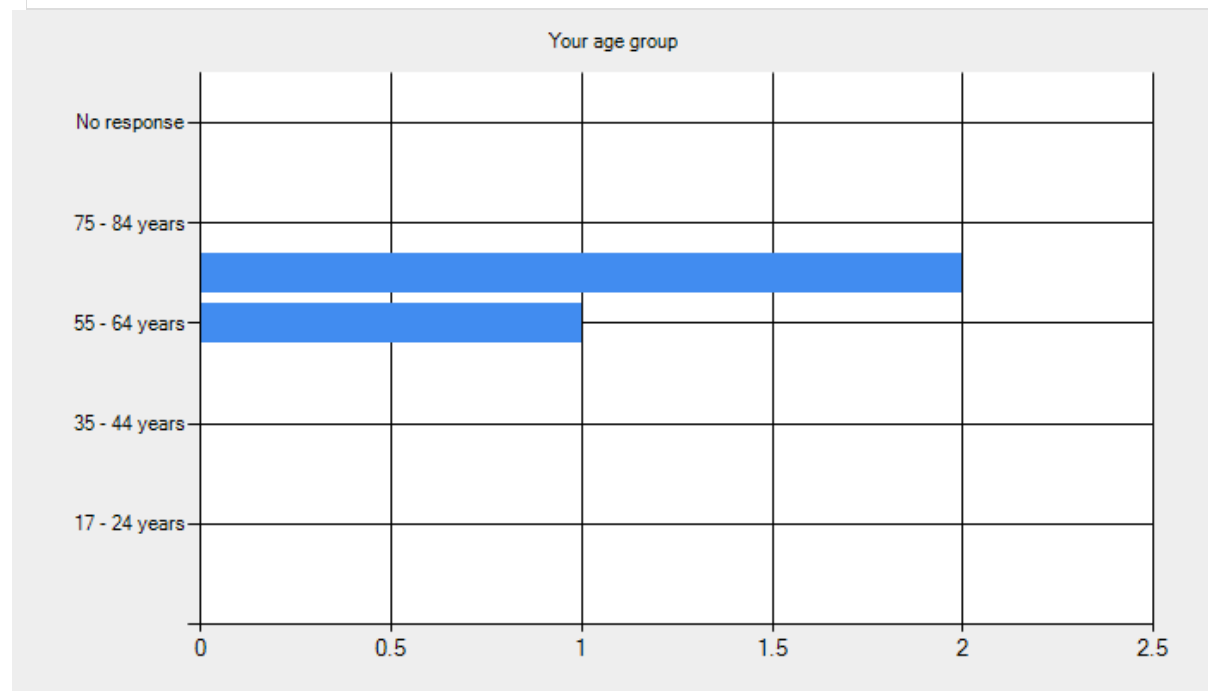
Your gender

- Male - 2.
-
- Female - 1.
 - Prefer not to say - 0.
 - No response - 0.



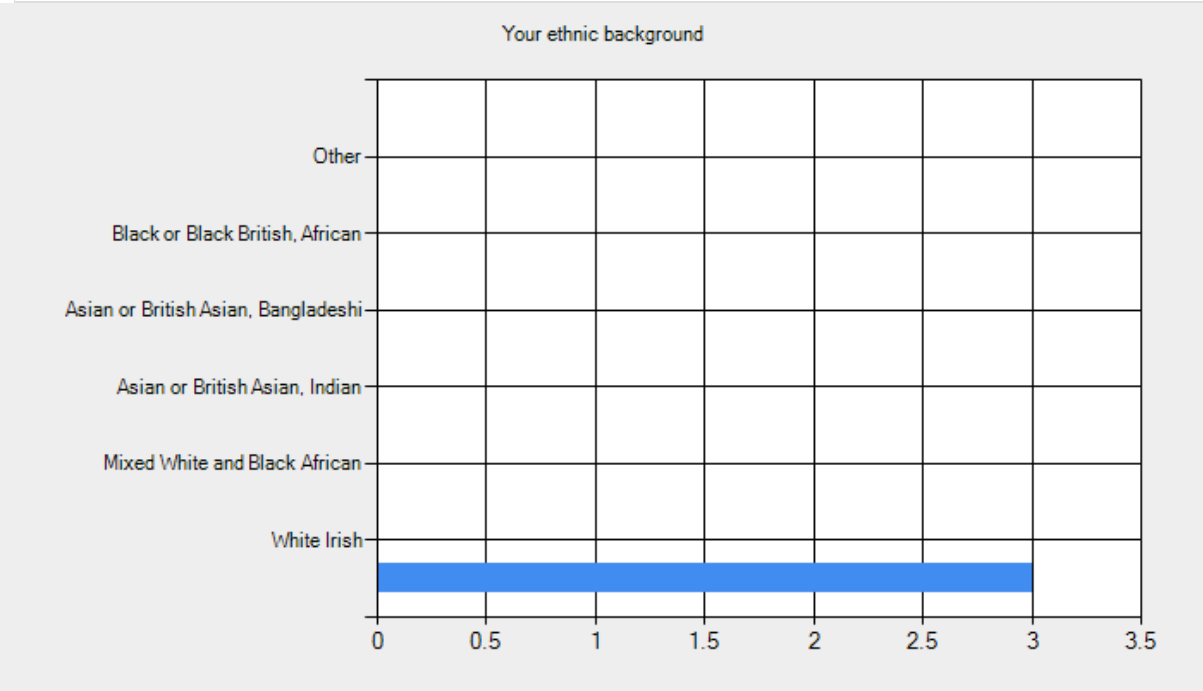
Your age group

- under 16 - **0**.
- 17 - 24 years - **0**.
- 25 - 34 years - **0**.
- 35 - 44 years - **0**.
- 45 - 54 years - **0**.
- 55 - 64 years - **1**.
- 65 - 74 years - **2**.
- 75 - 84 years - **0**.
- over 84 years - **0**.
- No response - **0**.



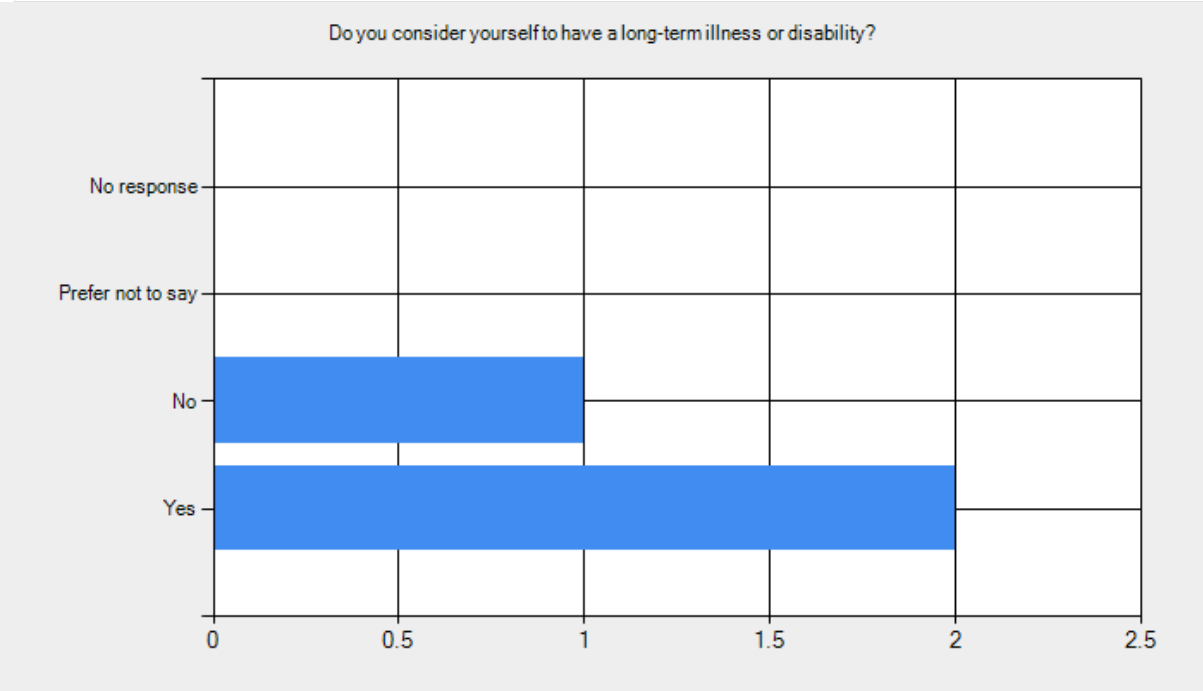
Your ethnic background

- White British - 3.
-
- White Irish - 0.
 - Mixed White and Black Caribbean - 0.
 - Mixed White and Black African - 0.
 - Mixed White and Black Asian - 0.
 - Asian or British Asian, Indian - 0.
 - Asian or British Asian, Pakistani - 0.
 - Asian or British Asian, Bangladeshi - 0.
 - Black or Black British Caribbean - 0.
 - Black or Black British, African - 0.
 - Chinese - 0.
 - Other - 0.
 - No response - 0.



Do you consider yourself to have a long-term illness or disability?

- Yes - 2.
-
- No - 1.
 - Prefer not to say - 0.
 - No response - 0.



Are you the

- Patient - 3.
-
- Carer - 0.
 - Guardian - 0.
 - No response - 0.

