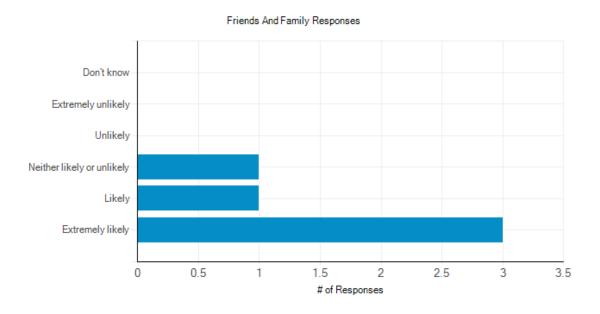
Friends and Family Test Results – November 2019 The Bovey Tracey and Chudleigh Practice



Comments

Response #1:

I have always been listened to and action taken on my behalf when needed. Overall excellent care received. Convenient friendly access available.

Response #2:

Never get the same Doctor and hard to get appointment any time later than two weeks.

Response #3:

The service we are getting is exemplary and we are very fortunate!

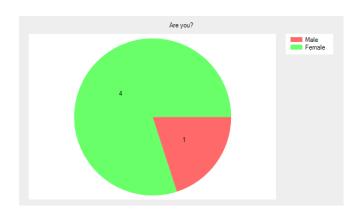
Response #4:

Addressed only immediate issue without reference to any other problems

To ensure that the feedback we receive represents our practice population, please provide the following details.

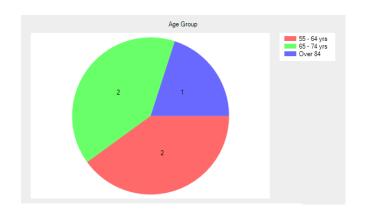
Are you?

- Male 1 (20.0%).
- Female 4 (80.0%).
- Prefer not to say 0 (0.0%).
- No response 0 (0.0%).



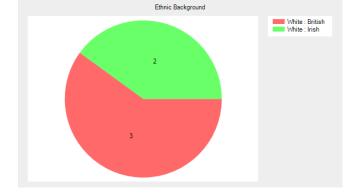
Age Group

- Under 16 0 (0.0%).
- 17 24 yrs **0** (0.0%).
- 25 34 yrs **0** (0.0%).
- 35 44 yrs **0** (0.0%).
- 45 54 yrs **0** (0.0%).
- 55 64 yrs **2** (40.0%).
- 65 74 yrs **2** (40.0%).
- 75 84 yrs **0** (0.0%).
- Over 84 1 (20.0%).
- No response 0 (0.0%).



Ethnic Background

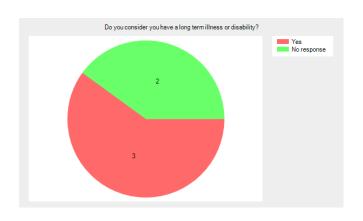
- White: British 3 (60.0%).
- White: Irish 2 (40.0%).
- Mixed: White & Black Caribbean 0 (0.0%).
- Mixed: White & Black African 0 (0.0%).
- Mixed: White & Asian 0 (0.0%).
- Asian or British Asian : Indian 0 (0.0%).
- Asian or British Asian : Pakistani 0 (0.0%).



- Asian or British Asian : Bangladeshi 0 (0.0%).
- Black or Black British: Caribbean 0 (0.0%).
- Black or Black British: African 0 (0.0%).
- Other: Chinese 0 (0.0%).
- Other: Other Ethnic Group 0 (0.0%).
- No response **0** (0.0%).

Do you consider you have a long term illness or disability?

- Yes 3 (60.0%).
- No **0** (0.0%).
- Do not wish to disclose **0** (0.0%).
- No response 2 (40.0%).



Which surgery do you usually attend?

- Riverside, Bovey Tracey **5** (100.0%).
- Tower House, Chudleigh 0 (0.0%).
- No response **0** (0.0%).

