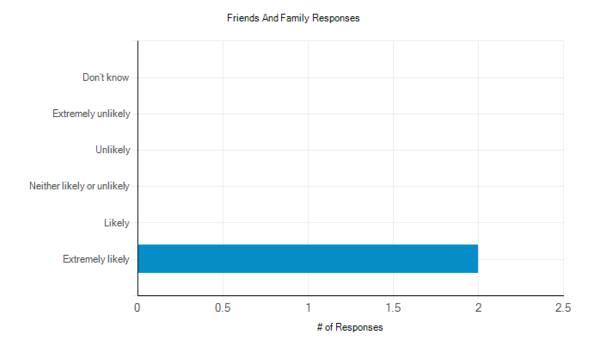
Friends and Family Test Results – April 2023 The Bovey Tracey and Chudleigh Practice



Comments

Response #1:

Really useful appointment today. Reassuring. Doctor listens so well, asked questions that helped me explain. Boosted my confidence. Felt I had plenty of time. Not hurried or pushed. Clear what's next. Kindness and humanity. Thanks. Appt with Dr Collins.

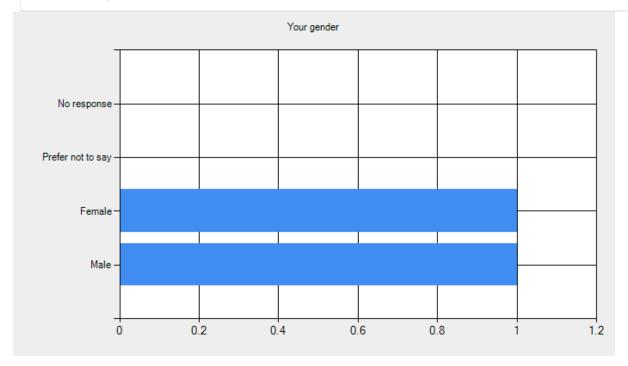
Response #2:

Excellent experience for my first cervical screening. Easy booking process on the phone and received an appt for the next working day. Easy check-in on the digital system once I arrived. Both the nurse and student nurse had a calm and kind manner, and any nerves I had were put at ease. They prioritised patient dignity and autonomy, making sure I was comfortable and had verbally consented before allowing the student nurse to observe. I tried to think of an area of improvement but couldn't think of one.

To ensure that the feedback we receive represents our practice population, please provide the following details.

Your gender

- Male 1.
- Female 1.
- Prefer not to say 0.
- No response 0.



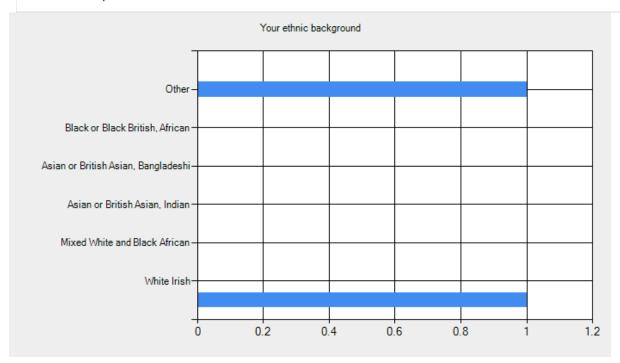
Your age group

- under 16 **0**.
- 17 24 years **1**. 25 34 years **0**.
- 35 44 years **0**.
- 45 54 years **0**.
- 55 64 years **0**.
- 65 74 years **1**.
- 75 84 years **0**.
- over 84 years **0**. No response **0**.



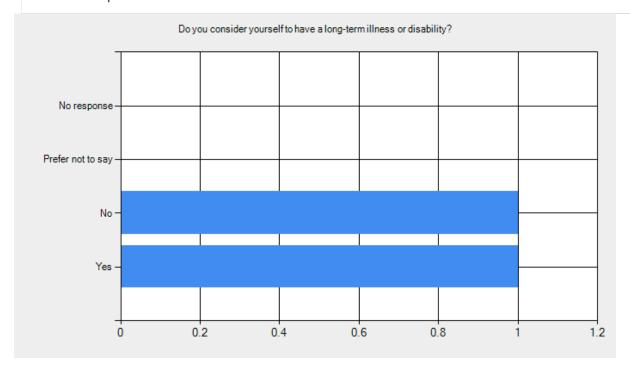
Your ethnic background

- White British 1.
- White Irish 0.
- Mixed White and Black Caribbean 0.
- Mixed White and Black African 0.
- Mixed White and Black Asian 0.
- Asian or British Asian, Indian 0.
- Asian or British Asian, Pakistani 0.
- Asian or British Asian, Bangladeshi 0.
- Black or Black British Caribbean 0.
- Black or Black British, African 0.
- Chinese 0.
- Other 1.
- No response 0.



Do you consider yourself to have a long-term illness or disability?

- Yes 1.
- No 1.
- Prefer not to say 0.
- No response 0.



Are you the

- Patient 2.
- Carer **0**.
- Guardian **0**.
- No response 0.

