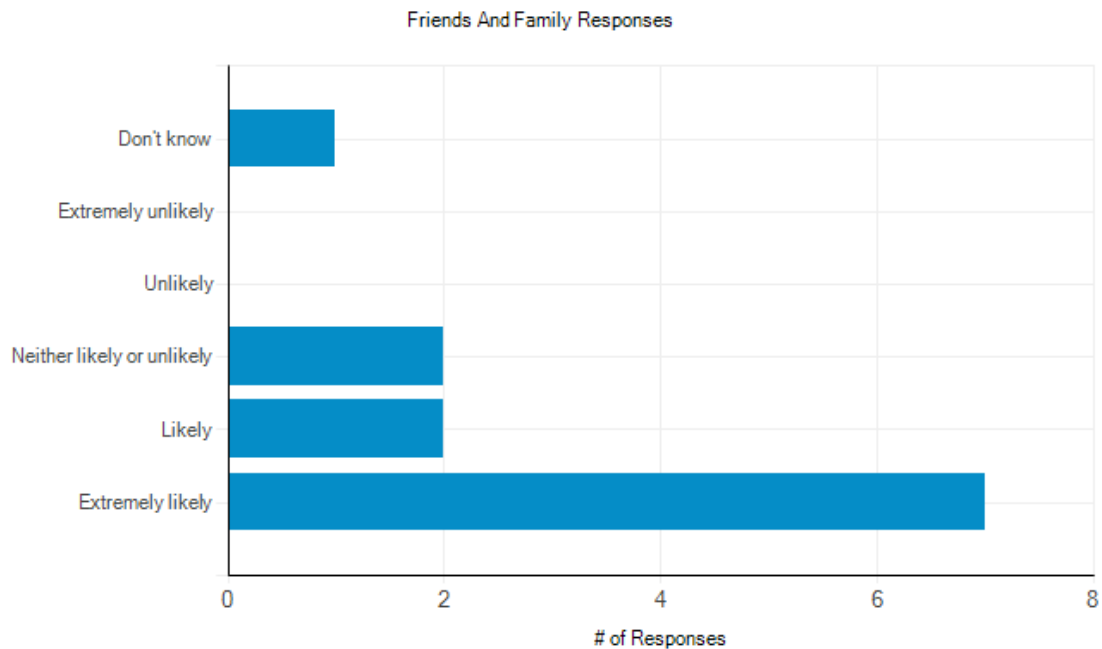


Friends and Family Test Results – March 2021  
The Bovey Tracey and Chudleigh Practice



## Comments

Response #1:

It is very difficult to get an appointment.

Response #2:

Very friendly and knowledgeable staff and doctors

Response #3:

The receptionists, nurses and doctors are always very helpful.

Response #4:

Even though this covid business is holding everything back I have been able to attend appointments and see doctors who are helping me with my problems.

Response #5:

Have not visited the surgery as new to the area

Response #6:

Good convenient service.

Response #7:

A well run Practice, friendly staff and Doctors

Response #8:

I'm a new patient and have not yet visited the surgery.

Response #9:

I rarely need to come to the surgery, but have always found all staff both support and medical exceptional helpful

Response #10:

As far as I know if you live in the area, you have to go to this surgery.

Response #11:

Difficult to answer as no able to have consultation face to face since covid. Telephone consults are not sufficient for many complaints and sending photos via link is problematic

Response #12:

Satisfied