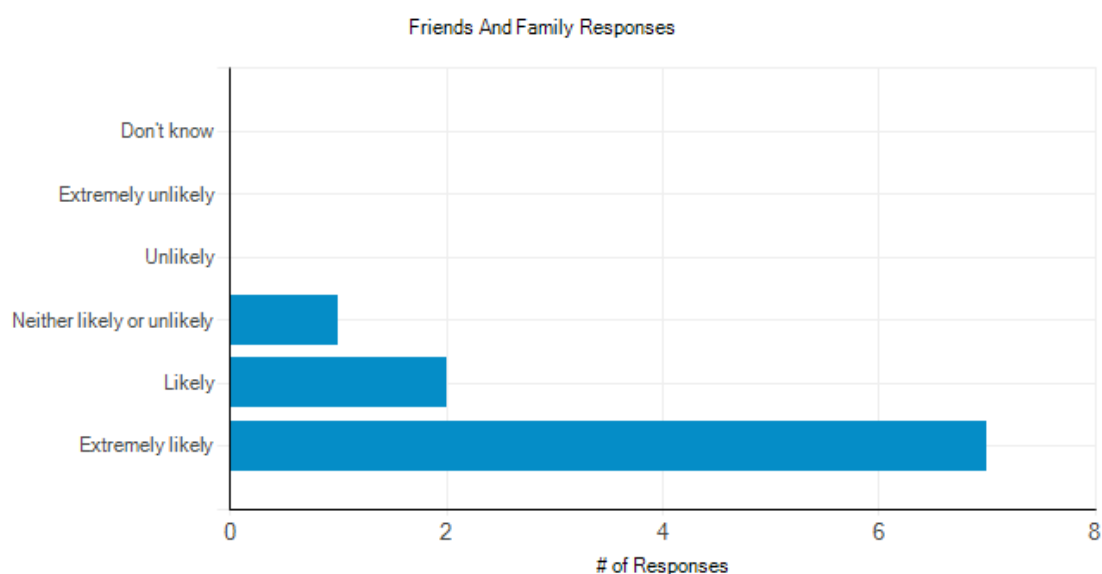


Friends and Family Test Results – September 2019
The Bovey Tracey and Chudleigh Practice



Comments

Response #1:

Very helpful when needing an urgent appointment.

Response #2:

Dr Rolph was very understanding and thorough.

Response #3:

Dr takes time to listen (I am very aware time is short). Is very helpful and understanding and is cheerful.

Response #4:

Excellent all round care.

Response #5:

Pros: Friendly and efficient front desk, and a caring efficient medical team. Cons: Doctors obviously trying to keep to a tight schedule. It takes 3 weeks to make an appointment with senior doctors. Is it not possible to employ more senior doctors? Light and airy waiting room cheering. But please change the tune on phone recording!

Response #6:

Friendly Staff. Lovely GP's.

Response #7:

The female GP was professional and compassionate and very thorough.

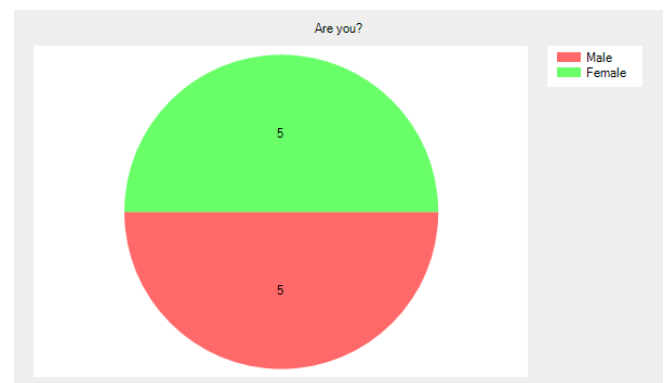
Response #8:

Very unlikely to see same doctor when you make appointments

To ensure that the feedback we receive represents our practice population, please provide the following details.

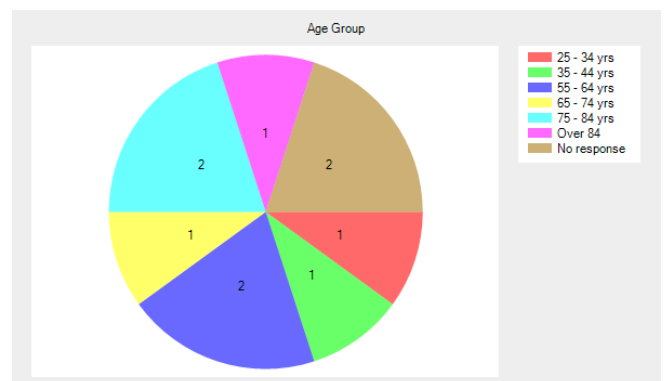
Are you?

- Male - **5** (50.0%).
- Female - **5** (50.0%).
- Prefer not to say - **0** (0.0%).
- No response - **0** (0.0%).



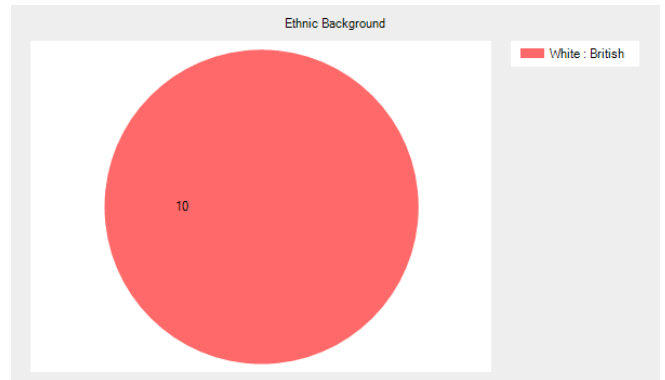
Age Group

- Under 16 - **0** (0.0%).
- 17 - 24 yrs - **0** (0.0%).
- 25 - 34 yrs - **1** (10.0%).
- 35 - 44 yrs - **1** (10.0%).
- 45 - 54 yrs - **0** (0.0%).
- 55 - 64 yrs - **2** (20.0%).
- 65 - 74 yrs - **1** (10.0%).
- 75 - 84 yrs - **2** (20.0%).
- Over 84 - **1** (10.0%).
- No response - **2** (20.0%).



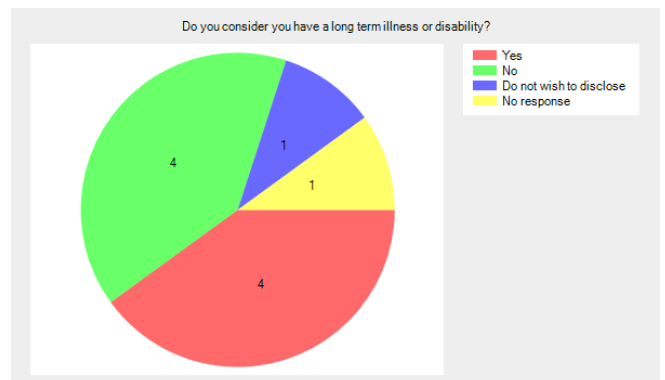
Ethnic Background

- White : British - **10** (100.0%).
- White : Irish - **0** (0.0%).
- Mixed : White & Black Caribbean - **0** (0.0%).
- Mixed : White & Black African - **0** (0.0%).
- Mixed : White & Asian - **0** (0.0%).
- Asian or British Asian : Indian - **0** (0.0%).
- Asian or British Asian : Pakistani - **0** (0.0%).
- Asian or British Asian : Bangladeshi - **0** (0.0%).
- Black or Black British : Caribbean - **0** (0.0%).
- Black or Black British : African - **0** (0.0%).
- Other : Chinese - **0** (0.0%).
- Other : Other Ethnic Group - **0** (0.0%).
- No response - **0** (0.0%).



Do you consider you have a long term illness or disability?

- Yes - **4** (40.0%).
- No - **4** (40.0%).
- Do not wish to disclose - **1** (10.0%).
- No response - **1** (10.0%).



Which surgery do you usually attend?

- Riverside, Bovey Tracey - **9** (90.0%).
- Tower House, Chudleigh - **1** (10.0%).
- No response - **0** (0.0%).

