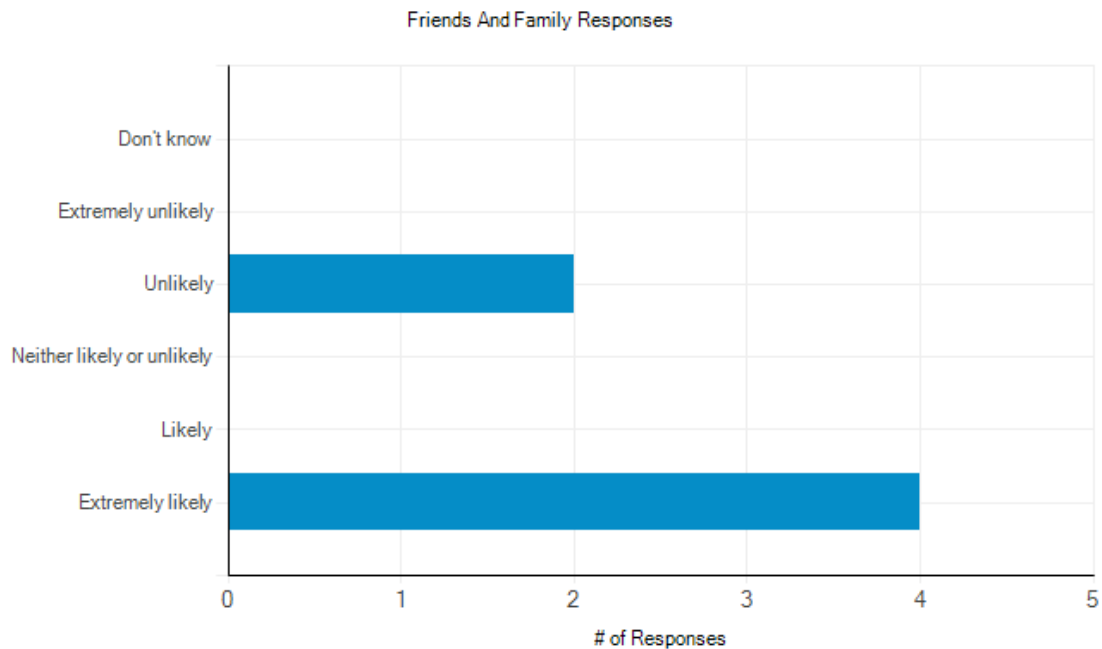


Friends and Family Test Results – September 2021  
The Bovey Tracey and Chudleigh Practice



## Comments

### Response #1:

Lack of face to face

### Response #2:

Nothing is a problem

### Response #3:

Always looked after so well by reception staff and clinical staff

### Response #4:

Can't remember the last time that I sat face to face with my usual GP

### Response #5:

I had a telephone appointment and a face to face appointment on the same day with Dr Oxenham. He did a thorough examination and shared his diagnosis, together with a clear explanation of my condition. A course of medication was prescribed. Dr Oxenham made a follow up telephone call to check on my progress, just prior to the end of the course of medication. He then arranged another appointment to conduct further tests as my progress was slow. Dr Oxenham phoned to share the results a couple of days later. I cannot fault the service given. Reception answered the phone quickly. The initial appointment was made the same afternoon. The Dr was

caring and considerate in his treatment of me, with superb follow up. You provide a first-class service. Thankyou.