

Riverside and Tower House PPG

AGENDA

Date:
Tuesday 26th April 2022

Time:
10.30am

Venue:
Zoom

Item:	Subject:	Action:
1.	Welcome & Apologies	
2.	Agree and sign notes of meeting on 8 th November 2021	All
3.	Matters arising: - Review action points from previous meeting	
4.	Practice Update: - Updates to Appointment System - Return of EA/Extended Hours & Business as Usual	
5.	Standing item: Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged. - Optimising distribution of practices newsletter (Ray) - Discuss levels of opioid additional and anti-depressant dependence. Support available? (Ray) - Practice view of nationalisation of NHS (Ray) - Saturday Morning Surgery (Sally) - Receptionists 'Signposting'/Paignton Project (Sally) - Feedback on recent newsletter & aims of newsletter (Sally)	
6.	Standing item: Review any patient feedback about the services delivered by the practice. • Friends and Family Test – Restarted from April (now sent by Text) • Suggestion Box – No Responses • NHS Choices – No New Reviews • CFEP Practice Survey – Awaiting Results (180 patient responses, 28 per individual GP)	

7.	Standing item: Feedback from Patient Participation Locality Forum	
8.	Standing item: Current list size and growth from last meeting? Previous Meeting (08/11/21) – 14,717 As of 20/04/22 – 14,777	
9.	Any Other Business: - Nominations for Committee Roles	
10.	Dates of next meeting: AGM – 11 th May 2022 Core Group Meeting -	