|  |  |  |  |
| --- | --- | --- | --- |
| Riverside and Tower House PPG  AGENDA | | | |
| Date:  Tuesday 25th September 2018 | | Time:  10.30am | Venue:  Riverside Surgery, Bovey Tracey |
| Item: | Subject: | | Action: |
| 1. | Welcome & Apologies  Jane Mather | | MB |
| 2. | Agree and sign notes of meeting on | | All |
| 3. | Matters arising:   * Automatic Doors * Improved Access * Health Navigation * eConsult * RD&E & blood samples taken at the surgery * Dementia Friendly Practice | |  |
| 4. | **Standing item:**  Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged.   * DNA’s * Patient Leaflets | |  |
| 5. | **Standing item:**  Review any patient feedback about the services delivered by the practice.   * Friends and Family Test * Suggestion Box:   Zero tolerance notice  Drinking water   * NHS Choices | |  |
| 6. | **Standing item:**  Feedback from Patient Participation Locality Forum   * New housing * Mental Health Survey for 4 – 19 year olds * PPG Leaflet * The Ness Centre | |  |
| 7. | **Practice Update:**   * Staffing * Flu campaign * Practice boundary and patient registrations * National GP Survey * Core Hours Assurance * CCG Merger * Breast Cancer “Wear it pink” Day | |  |
| 8. | Chair of Core Group 2019 | |  |
| 10. | Date for 2019 AGM and Open Meeting | |  |
| 11. | **Date of next meeting:**  Propose Thur 22nd Nov at 2.15pm or Thur 29th Nov at 10am. | |  |