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| Riverside and Tower House PPGAGENDA |
| Date: Tuesday 25th September 2018 | Time: 10.30am | Venue:Riverside Surgery, Bovey Tracey |
| Item: | Subject: | Action: |
| 1. | Welcome & Apologies Jane Mather | MB |
| 2. | Agree and sign notes of meeting on | All |
| 3. | Matters arising:* Automatic Doors
* Improved Access
* Health Navigation
* eConsult
* RD&E & blood samples taken at the surgery
* Dementia Friendly Practice
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| 4. | **Standing item:**Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged.* DNA’s
* Patient Leaflets
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| 5.  | **Standing item:**Review any patient feedback about the services delivered by the practice.* Friends and Family Test
* Suggestion Box:

 Zero tolerance notice Drinking water* NHS Choices
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| 6.  | **Standing item:**Feedback from Patient Participation Locality Forum * New housing
* Mental Health Survey for 4 – 19 year olds
* PPG Leaflet
* The Ness Centre
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| 7. | **Practice Update:*** Staffing
* Flu campaign
* Practice boundary and patient registrations
* National GP Survey
* Core Hours Assurance
* CCG Merger
* Breast Cancer “Wear it pink” Day
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| 8. | Chair of Core Group 2019  |  |
| 10. | Date for 2019 AGM and Open Meeting |  |
| 11. | **Date of next meeting:**Propose Thur 22nd Nov at 2.15pm or Thur 29th Nov at 10am. |  |