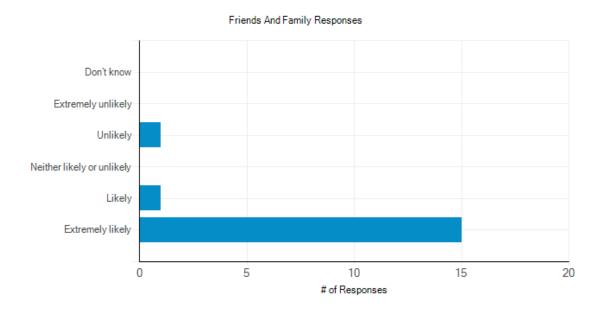
# Friends and Family Test Results – January 2020 The Bovey Tracey and Chudleigh Practice



### **Comments**

### Response #1:

Friendly Folk

#### Response #2:

Extremely competent treatment, helpful and considerate.

#### Response #3:

Always receive the best service from all staff

### Response #4:

Very happy with Dr Keeler, lovely GP and very helpful

### Response #5:

I think Dr Graham is very thorough.

### Response #6:

The Doctors are brilliant, kind and very supportive.

### Response #7:

Saw Dr Keeler on 29.1.20 - lovely Doctor

### Response #8:

**Excellent Service** 

# Response #9:

**Excellent Practice.** 

# Response #10:

Receptionist I spoke with wasn't at all helpful and seemed very uninterested in actually giving me an appointment.

# Response #11:

Friendliness from front desk and they appreciate privacy. My registered Doctor is very professional and explains things clearly.

# Response #12:

Always good service from GP's, especially if needing to be seen on the same day. Fast and efficient. GP's are always very approachable and friendly, a recent good experience with mental health talking to Dr Russell, always difficult to talk about but felt very listened to.

### Response #13:

Efficient and friendly service

### Response #14:

Very happy indeed that I am listened to and actions are explained, appropriately and promptly. Sorting out some long standing previously unresolved issues.

### Response #15:

Always helpful and reasonably efficient