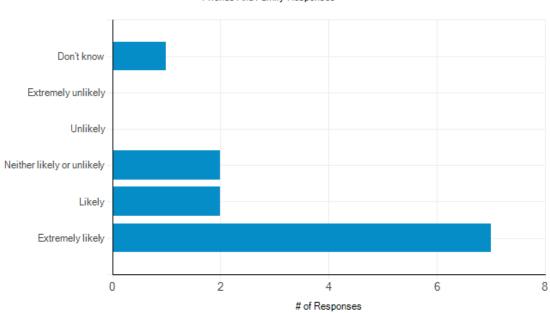
#### Friends and Family Test Results – March 2021 The Bovey Tracey and Chudleigh Practice



Friends And Family Responses

# Comments

Response #1:

It is very difficult to get an appointment.

#### Response #2:

Very friendly and knowledgeable staff and doctors

#### Response #3:

The receptionists, nurses and doctors are always very helpful.

#### Response #4:

Even though this covid business is holding everything back I have been able to attend appointments and see doctors who are helping me with my problems.

#### Response #5:

Have not visited the surgery as new to the area

Response #6: Good convenient service.

<u>Response #7:</u> A well run Practice, friendly staff and Doctors Response #8:

I'm a new patient and have not yet visited the surgery.

### Response #9:

I rarely need to come to the surgery, but have always found all staff both support and medical exceptional helpful

### Response #10:

As far as I know if you live in the area, you have to go to this surgery.

## Response #11:

Difficult to answer as no able to have consultation face to face since covid. Telephone consults are not sufficient for many complaints and sending photos via link is problematic

Response #12: Satisfied