Riverside and Tower House PPG AGENDA		
Date: Thursday March 26th 2020	Time: 10.30am	Venue: Riverside Surgery

Item:	Subject:	Action:
1.	Welcome & Apologies	
2.	Agree and sign notes of meeting on	All
3.	Matters arising: • Review action points from previous meeting	
4.	Practice Update • CQC ARR Call Outcome - **BB** • Social Prescribing Update and introduction to carers fund initiatives from Andrea Warren - **AW** • Coronavirus 'update'/discussion – **AJC/BB** • Update on 'new style' diabetic checks - **AJC**	
5.	**Standing item:** Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged. • Invitation for Connie from Bovey Memory Café to attend next meeting - **MB** • Chudleigh Directory - **MU** • Update on Paignton receptionist signposting scheme - **ST**	
6.	**Standing item:** Review any patient feedback about the services delivered by the practice. • Friends and Family Test – **17 Total Responses (15 V. Likely, 1 Likely, 1 Unlikely** • Suggestion Box – **No new responses** • NHS Choices – **No new responses** • Patient Survey - **BB**	

7.	**Standing item:** Feedback from Patient Participation Locality Forum - **Meeting held 27/02/20**	
8.	**Increase in patient numbers since last meeting:** 09/01/20 (Last Meeting) - 14388 Current - 14552	
9.	Any Other Business?	
10.	Dates of next meeting:	