

Riverside and Tower House PPG

AGENDA

Date:
22ND November 2018

Time:
10.30am

Venue:
Riverside Surgery, Bovey Tracey

Item:	Subject:	Action:
1.	Welcome & Apologies	MB
2.	Agree and sign notes of meeting on	All
3.	Matters arising <ul style="list-style-type: none"> • Automatic doors • Improved Access • Health Navigation • RD&E Bloods • Body Requests • Practice boundary 	
4.	Chair of PPG for 2019	
5.	Standing item: Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged.	
6.	Standing item: Review any patient feedback about the services delivered by the practice. <ul style="list-style-type: none"> • Friends and Family Test • Suggestion Box • NHS Choices 	
7.	Standing item: Feedback from Patient Participation Locality Forum	
8.	Dementia Friendly Practice Report	
9.	Younger patients & the PPG	
10.	Communications	

11.	Appointments /National GP Survey	
12.	Winter Planning – volunteer 4 x 4 drivers	
12.	<p>Dates of next meeting:</p> <p>Date for 2019 AGM and Open Meeting: Monday 21st January 2019 6pm for 6:30pm start at Riverside Surgery – AGM</p> <p>Note change of date - Wednesday 13th February 2019 6pm for 6:30pm start at Tower House Surgery – OPEN MEETING</p>	