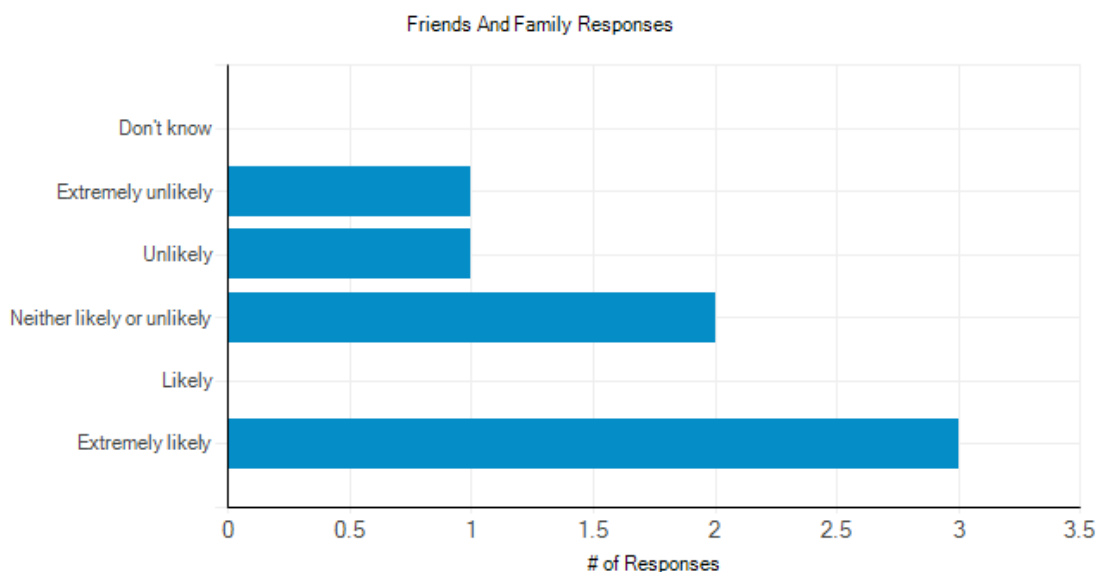


Friends and Family Test Results – March 2016
The Bovey Tracey and Chudleigh Practice



Comments received:

Response #1:

It is difficult to get an appointment to see the doctor of choice within a reasonable period. Sometimes it is more than two weeks.

Response #2:

I wanted to see the survey results and found no one had done the survey in February 2016. The survey could be better promoted and encouraged.

Response #3:

When my appointment was cancelled it was almost a month before I could get another appointment to see the doctor.

Response #4:

Never had a problem getting an appointment.

Response #5:

Very happy with the service.

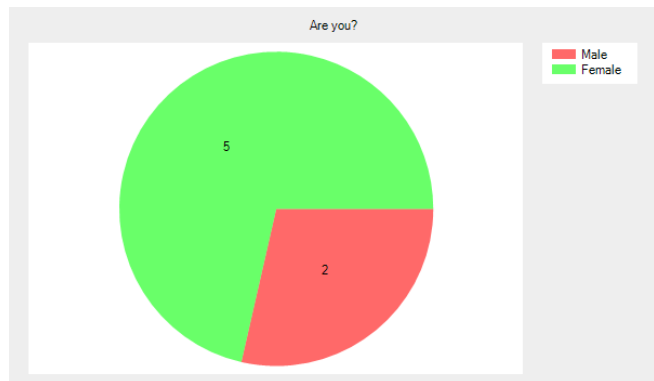
Response #6:

Incapable of managing the prescription service.

To ensure that the feedback we receive represents our practice population, please provide the following details.

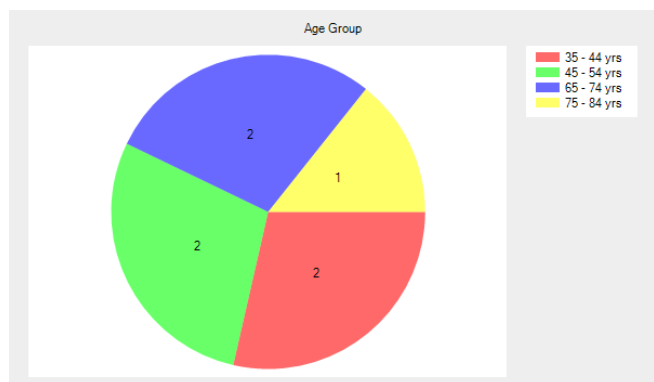
Are you?

- Male - 2 (28.6%).
- Female - 5 (71.4%).
- Prefer not to say - 0 (0.0%).
- No response - 0 (0.0%).



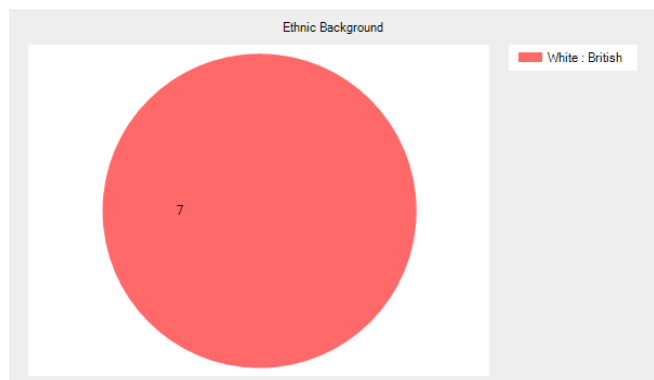
Age Group

- Under 16 - 0 (0.0%).
- 17 - 24 yrs - 0 (0.0%).
- 25 - 34 yrs - 0 (0.0%).
- 35 - 44 yrs - 2 (28.6%).
- 45 - 54 yrs - 2 (28.6%).
- 55 - 64 yrs - 0 (0.0%).
- 65 - 74 yrs - 2 (28.6%).
- 75 - 84 yrs - 1 (14.3%).
- Over 84 - 0 (0.0%).
- No response - 0 (0.0%).



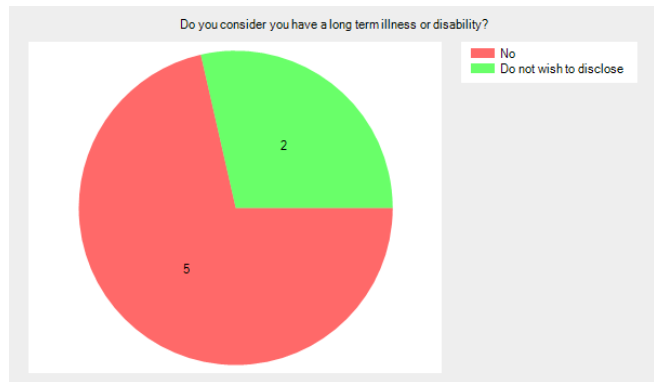
Ethnic Background

- White : British - 7 (100.0%).
- White : Irish - 0 (0.0%).
- Mixed : White & Black Caribbean - 0 (0.0%).
- Mixed : White & Black African - 0 (0.0%).
- Mixed : White & Asian - 0 (0.0%).
- Asian or British Asian : Indian - 0 (0.0%).
- Asian or British Asian : Pakistani - 0 (0.0%).
- Asian or British Asian : Bangladeshi - 0 (0.0%).
- Black or Black British : Caribbean - 0 (0.0%).
- Black or Black British : African - 0 (0.0%).
- Other : Chinese - 0 (0.0%).
- Other : Other Ethnic Group - 0 (0.0%).
- No response - 0 (0.0%).



Do you consider you have a long term illness or disability?

- Yes - 0 (0.0%).
- No - 5 (71.4%).
- Do not wish to disclose - 2 (28.6%).
- No response - 0 (0.0%).



Which surgery do you usually attend?

- Riverside, Bovey Tracey - 2 (28.6%).
- Tower House, Chudleigh - 5 (71.4%).
- No response - 0 (0.0%).

