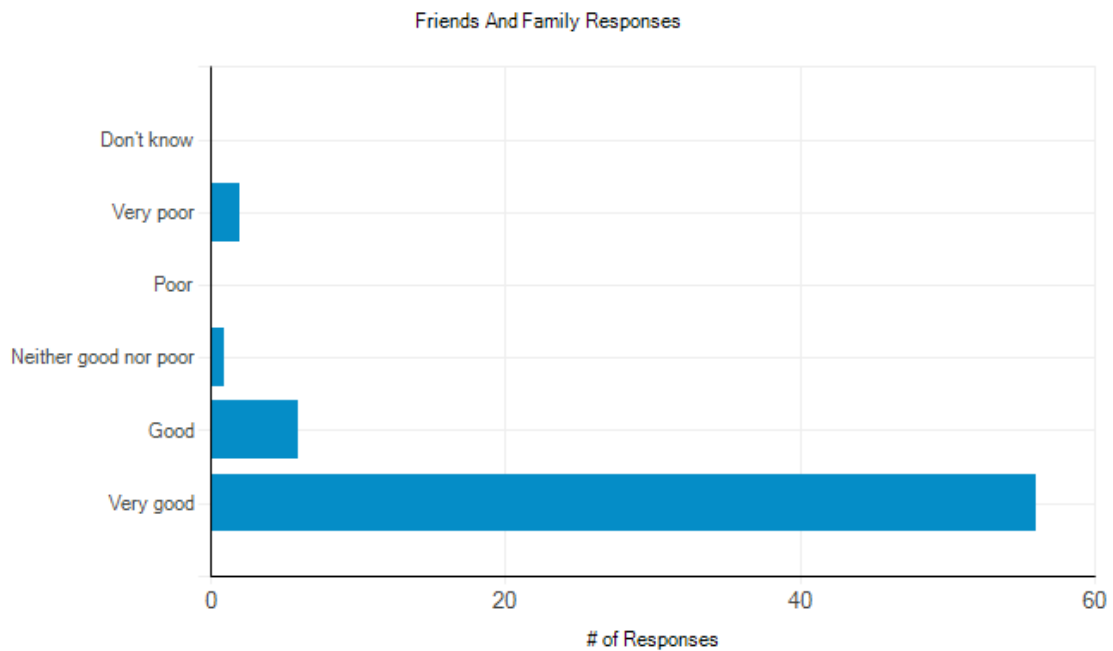


## The Bovey Tracey & Chudleigh Practice

### Friends & Family Survey Results

**Month: November 2023**

Please see our Friends & Family Survey results for this month below, with 95% of patients rating us as good or very good.



**Below are a few of the comments received: -**

#### Response #1:

What a fantastic surgery- during the past few weeks I have needed support on 3 different occasions and each time every single person I have spoken to has been so caring, professional, and helpful. I find the surgery to be the most efficient and wonderful I've ever known! At each appointment the practitioner has been amazing, and I feel listened to and well cared for.

#### Response #2:

Perfect service.

#### Response #3:

The doctor we saw was very efficient and without any hesitation arranged a hospital visit. It happened the same day. Two days in hospital cleared up any problems about having a blood clot. Everything done by the surgery cannot be faulted.

Response #4:

Bravo.

Response #5:

Prompt service and very helpful and particularly understanding.

Response #6:

We are incredibly lucky as a family to be registered with this practice. They are so responsive and never fail to deliver and provide the best care. 5-star service ☆ ☆ ☆ ☆ ☆

Response #7:

After initial phone call I was seen promptly and am still being cared for.

Response #8:

Rachel Minty was very professional and patient.

Response #9:

GP was attentive and empathetic. Reception staff have excellent people skills and have always tried to assist by answering questions and solving problems.

Response #10:

Excellent service Extremely helpful receptionist, very quick response from GP