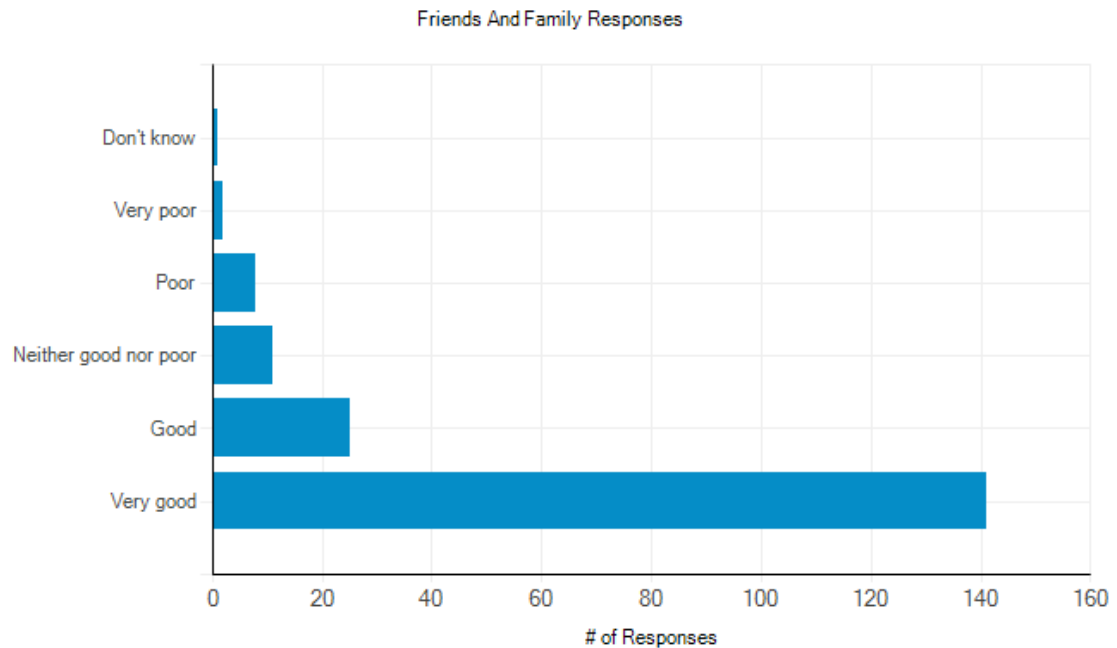


The Bovey Tracey & Chudleigh Practice

Friends & Family Survey Results

Month: July 2024

Please see our Friends & Family Survey results for this month below, with 88% of patients rating us as good or very good.



Below are a few of the comments received: -

Response #1:

Thank you to Dr for such prompt reply, advice and treatment. Follow up appointment from another service happened quickly. Very grateful for efficient service.

Response #2:

Not being able to continue through my treatment with the GP who had arranged my tests was a little annoying, but the nurse practitioner was really good.

Response #3:

Very friendly and helpful.

Response #4:

Excellent service as always.

Response #5:

I was able to speak to a nurse and then see her within a day and got a prescription delivered to the pharmacy to pick up the next day. Thanks

Response #6:

Always have to go back to reception from pharmacy and visa versa.

Response #7:

Very happy with the service provided but it's too soon to know if the changes have a positive outcome.

Response #8:

Although I did have to wait a week to speak to a particular doctor (Dr Graham) as I classed my call as not urgent, he was extremely kind, he listened and then blood tests were organised straightaway. I was lucky and had bloods taken the following day - often have to wait. I have spoken to Dr Graham before and always found him to be patient and kind.

Response #9:

The nurse and Dr Oxenham put themselves out in order to sort out my problems.

Response #10:

The service is good there.

Response #11:

Always had brilliant service, by everybody, never had to complain.

Response #12:

Very good service there.

Response #13:

Arrived early and seen early excellent.

Response #14:

On time, full tests taken, good explanation of condition and medicines being prescribed.

Response #15:

Good natured.

Response #16:

The nurse explained everything that I needed to know very well.

Response #17:

Quick, friendly appointment.