

Riverside and Tower House PPG

AGENDA

Date: Tuesday 2nd April 2019	Time: 10.30am	Venue: Riverside Surgery, Bovey Tracey
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Item:	Subject:	Action:
1.	Welcome & Apologies	
2.	Guest Speaker – Josh Hayes , Chudleigh Youth Centre	
3.	Agree and sign notes of meeting on	
4.	Matters arising: <ul style="list-style-type: none"> • Lift at Riverside • Hearing Loop • Makaton • DNA's 	
5.	Standing item: Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged.	
6.	Standing item: Review any patient feedback about the services delivered by the practice. <ul style="list-style-type: none"> • Friends and Family Test • Suggestion Box • NHS Choices 	
7.	Standing item: Feedback from Patient Participation Locality Forum on 28 th February 2019	Sally Titchener
8.	Frome Care Co-ordination <ul style="list-style-type: none"> • This enhanced model of care to tackle loneliness and isolation has been implemented by Frome Medical Practice. https://www.fromemedicalpractice.co.uk/news/ 	Richard Smith

9.	Younger patients & the PPG Core Group to feedback thoughts on: https://www.england.nhs.uk/participation/get-involved/how/forums/nhs-youth-forum/	
10.	Open Meeting - The Core Group discussed whether or not holding the Open Meeting in the evening in January/February was the best time of day/year at the meeting on 21.2.19. It was agreed to agenda for our next meeting for further discussion.	
12.	Dates of next meeting:	